By

Setup Guide

Product Version: 4.5.0

Table of Contents

Getting Started *3*

Configurations *4*

General Settings **4**

User & Vendor Settings **6**

Currency Settings **10**

Payment Gateways **11**

Subscription Plans **17**

Social Login **27**

Setup and Integrations **28**

Misc Settings **35**

WhatsApp Onboarding **36**

License Information **38**

Vendors *40*

Subscriptions *43*

Translation Languages *48*

Pages *50*

Thank You *53*

Getting Started

Once you downloaded & installed the system now you need to setup it so it can work for you.

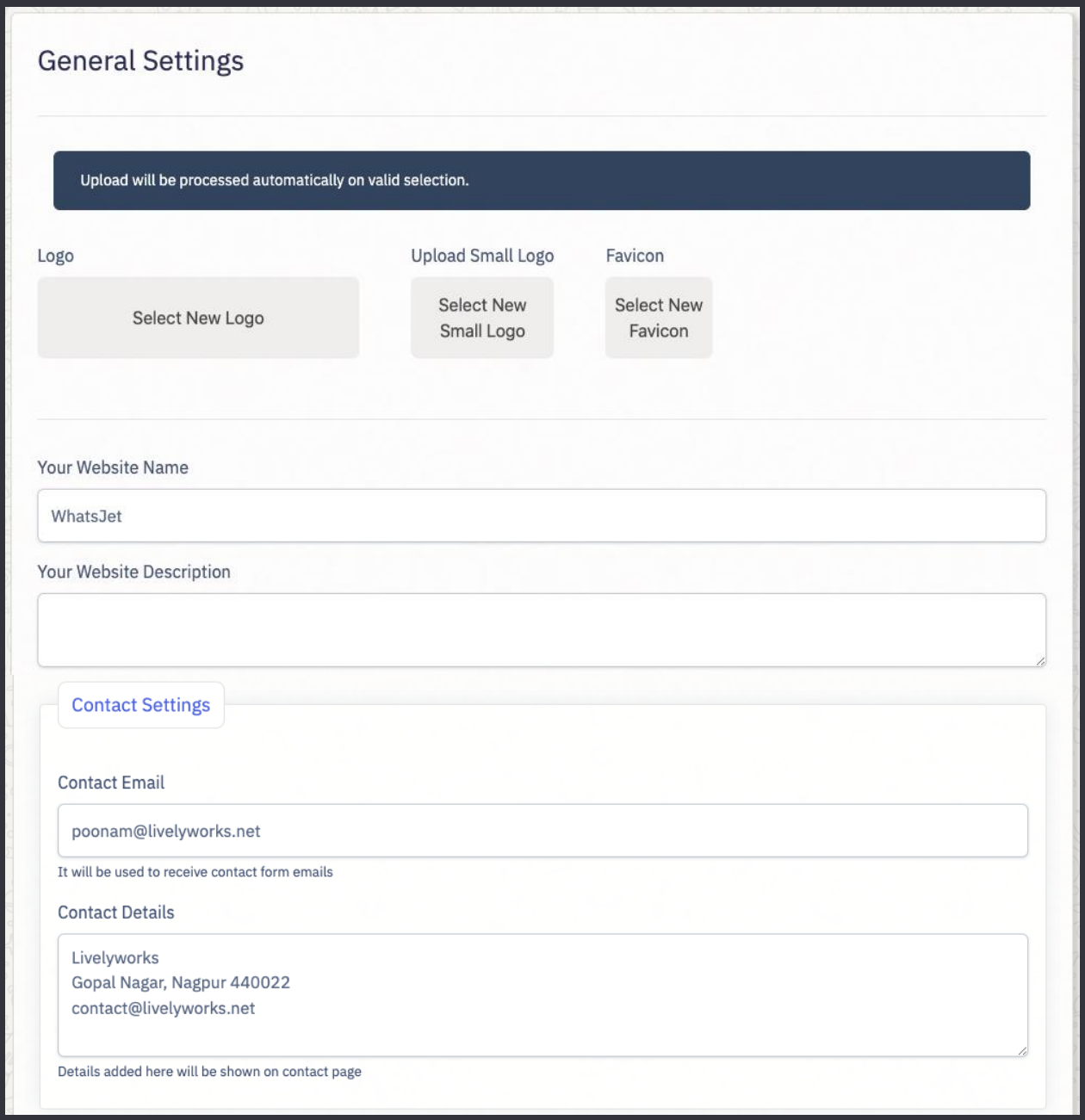
Suppose you have installed it at https://yourdomain.com now you need to login to the system as Super Admin using the credentials given in creds.txt file.

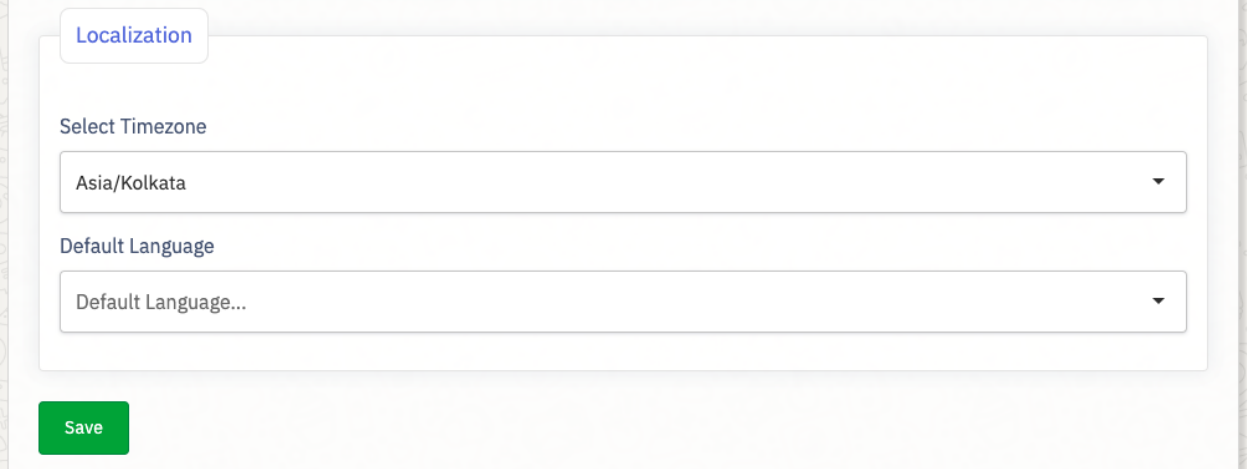
Once you get logged into the system successfully you need to configure as per your needs.

Configurations

This section of settings contains the number of settings to manage your site as per your requirements.

General Settings

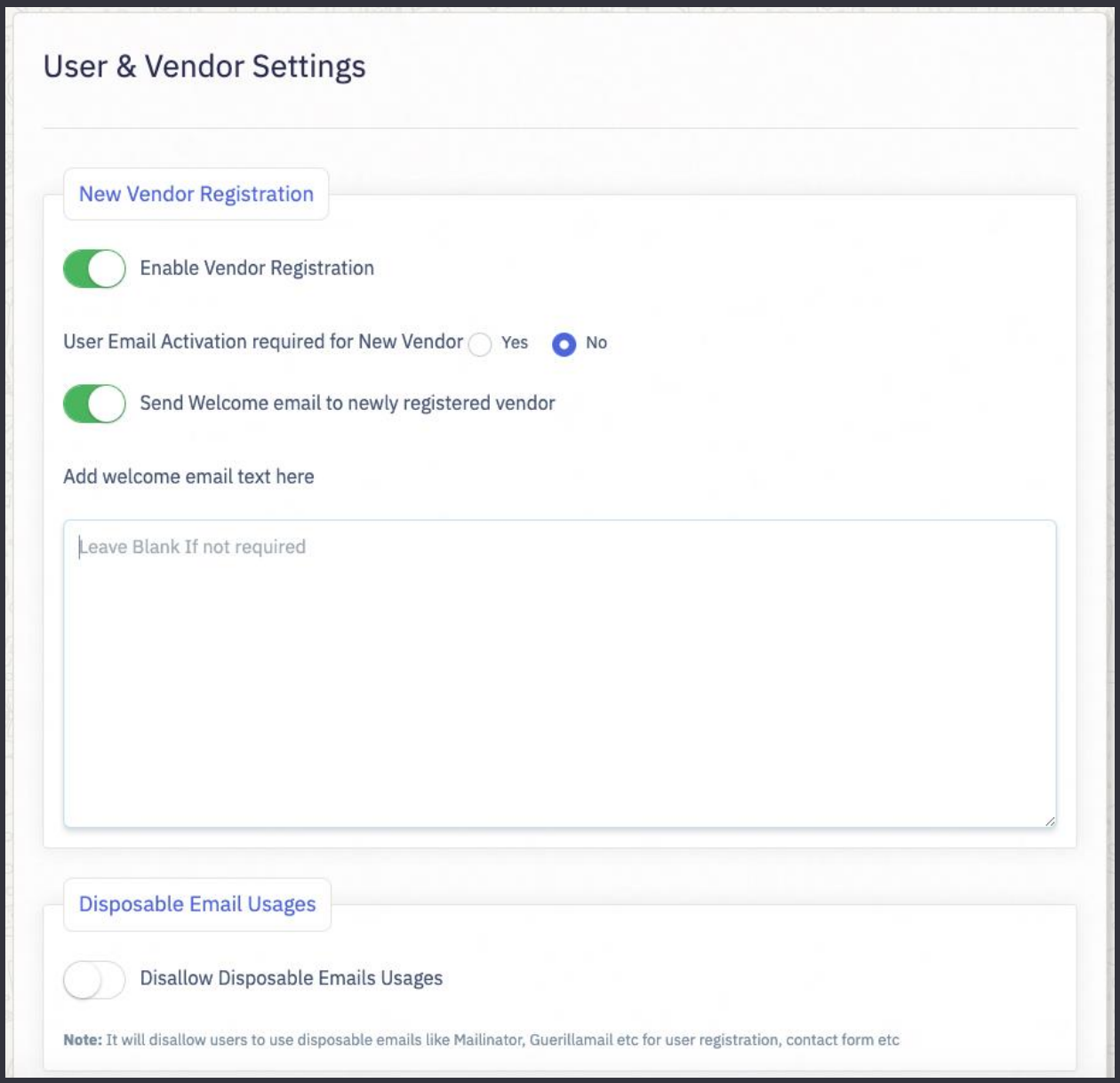




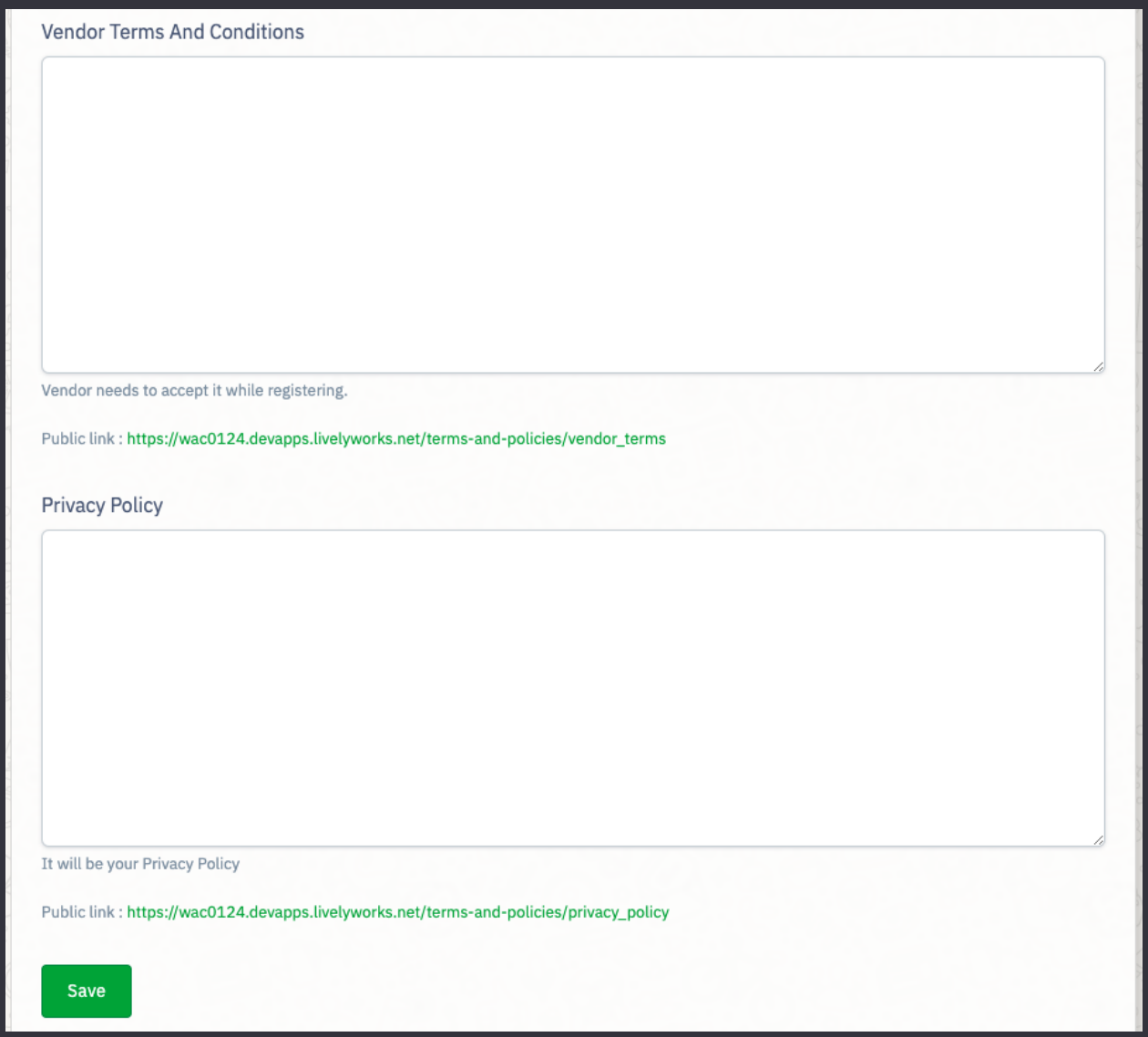
- **Logo –** From here you can browse & upload the logo.
- **Small Logo –** From here you can browse & upload the small logo.
- **Favicon –** From here you can browse & upload the logo.
- **Your Website Name** – Using this you can add your website name.
- **Your Website Description** - Using this you can add your website description.
- **Contact Settings –** You can manage your contact setting from here.
    - **Contact Email** - From here you can add your Contact Email. It will be used to receive contact form emails.
    - **Contact Details** - From here you can add your Contact Details. Details added here will be shown on contact page
- **Localization** - You can manage localization from here.
    - **Select Time zone** – Time zone selected from here will be applicable for your site.
    - **Default Language** – Using this you can set your default language (By default, Default Language is English)
- **Save** – By click on save button your settings get saved.

User & Vendor Settings

From here you can manage user & vendor related settings.



User Terms And Conditions
User needs to accept it while registering.
Public link : https://wac0124.devapps.livelyworks.net/terms-and-policies/user_terms

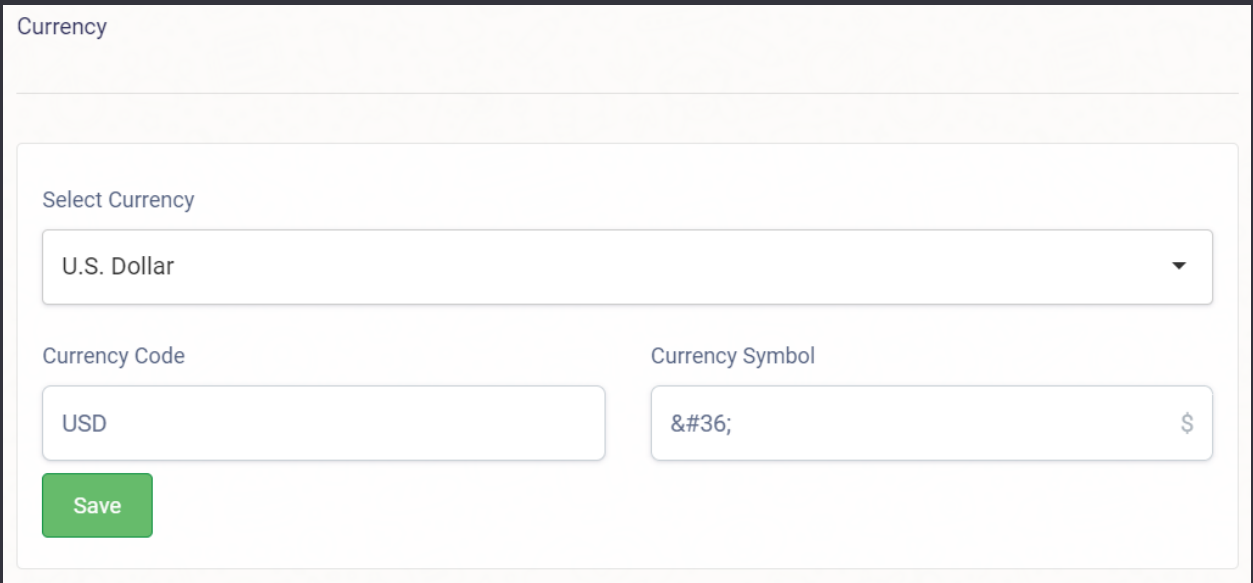

Vendor Terms And Conditions
Vendor needs to accept it while registering.
Public link : https://wac0124.devapps.livelyworks.net/terms-and-policies/vendor_terms
Privacy Policy
It will be your Privacy Policy
Public link : https://wac0124.devapps.livelyworks.net/terms-and-policies/privacy_policy
Save

- New Vendor Registration – From here you can manage new vendor registrations.
    - Enable Vendor Registration – You can enable/disable vendor registration using this. If you want to disable new vendor registration, you can do it from here. Also, you can place the message for the users, like contact info etc. so they can contact you directly and then you can add them as vendor manually using area given after this to write the information. Leave Blank if you do not want to show Register link or any Message.
- Use Email Activation Required for New Vendor – If you select yes then email activation for new vendor is required otherwise not.
- Send Welcome email to newly registered vendor - You can enable/disable send welcome email to newly registered vendor from here.
    - Add welcome email text here – Only if Send Welcome email to newly registered vendor is enabling then this textarea will opens, you can add here text for welcome email as per your choice.
- Disposable Email Usages – You can handle disposable email usages for your site from here.
    - Disallow Disposable Email Usages – It will help you to disallow users to use disposable emails like Mailinator, Guerillamail etc for user registration, contact form etc.
- User Terms and Conditions – From here you can add user terms & conditions which is shown while vendor registration to accept it before vendor registration. Using public link, you can place it anywhere as per your need or you can use it as per your need.
- Vendor Terms and Conditions – From here you can add vendor terms & conditions which is shown while vendor registration to accept it before vendor registration to create vendor account. Using public link, you can place it anywhere as per your need or you can use it as per your need.
- Privacy Policy - From here you can add privacy policy for the system to accept before vendor registration. Using public link, you can place it anywhere as per your need or you can use it as per your need.

- Save – By click on update button your settings get saved.

Currency Settings

From here you can set your currency.

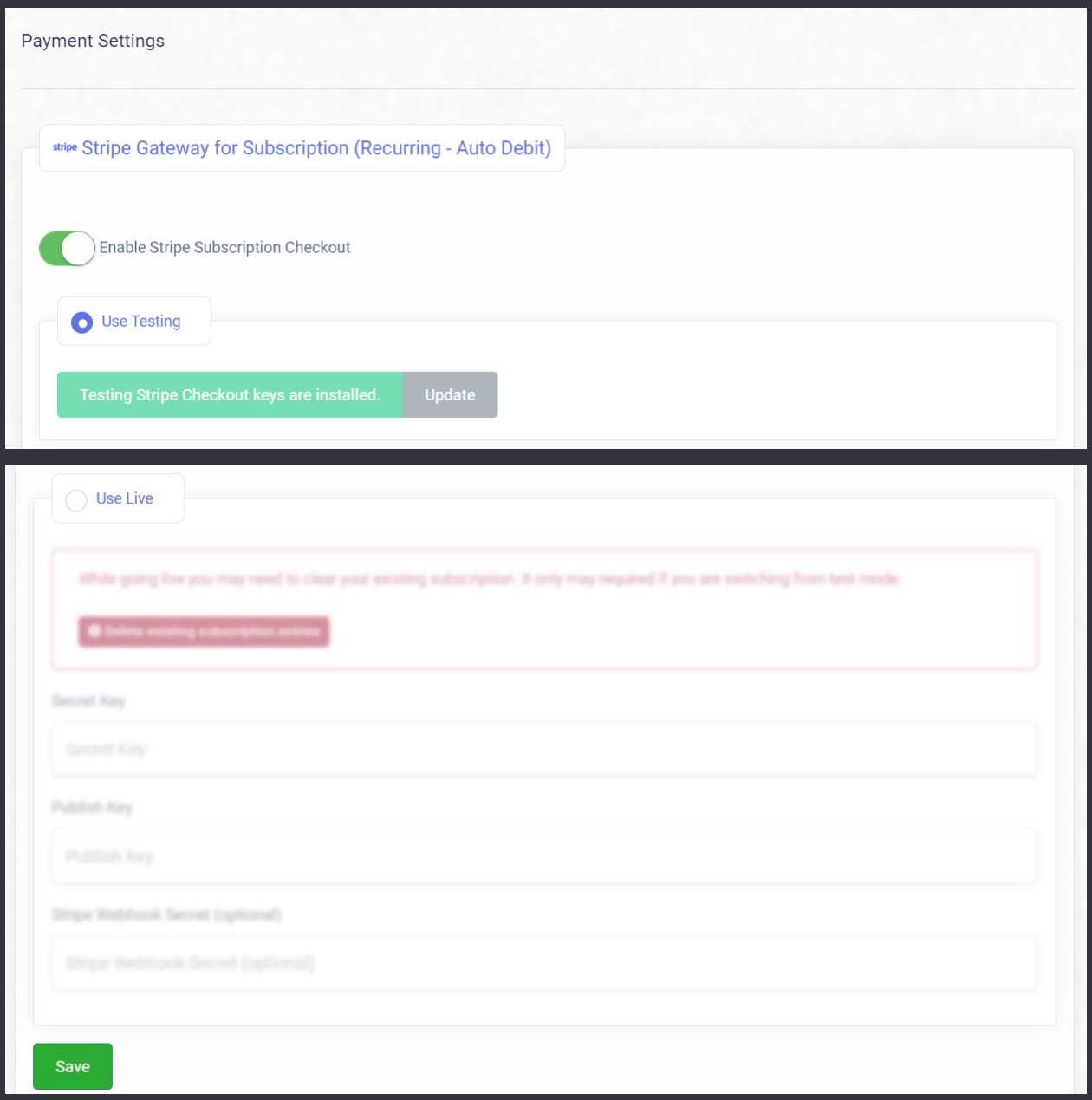


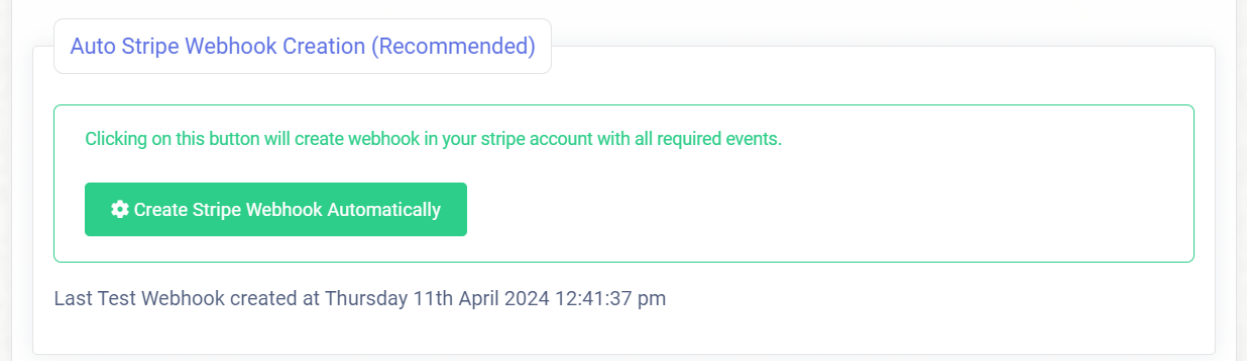
- **Select Currency** – From here you select & set your preferred currency.
- **Currency Code –** From here you can manage currency code of your selected currency.
- **Currency Symbol –** From here you can manage currency symbol of your selected currency.
- **Save** - By click on save button your currency settings get saved.

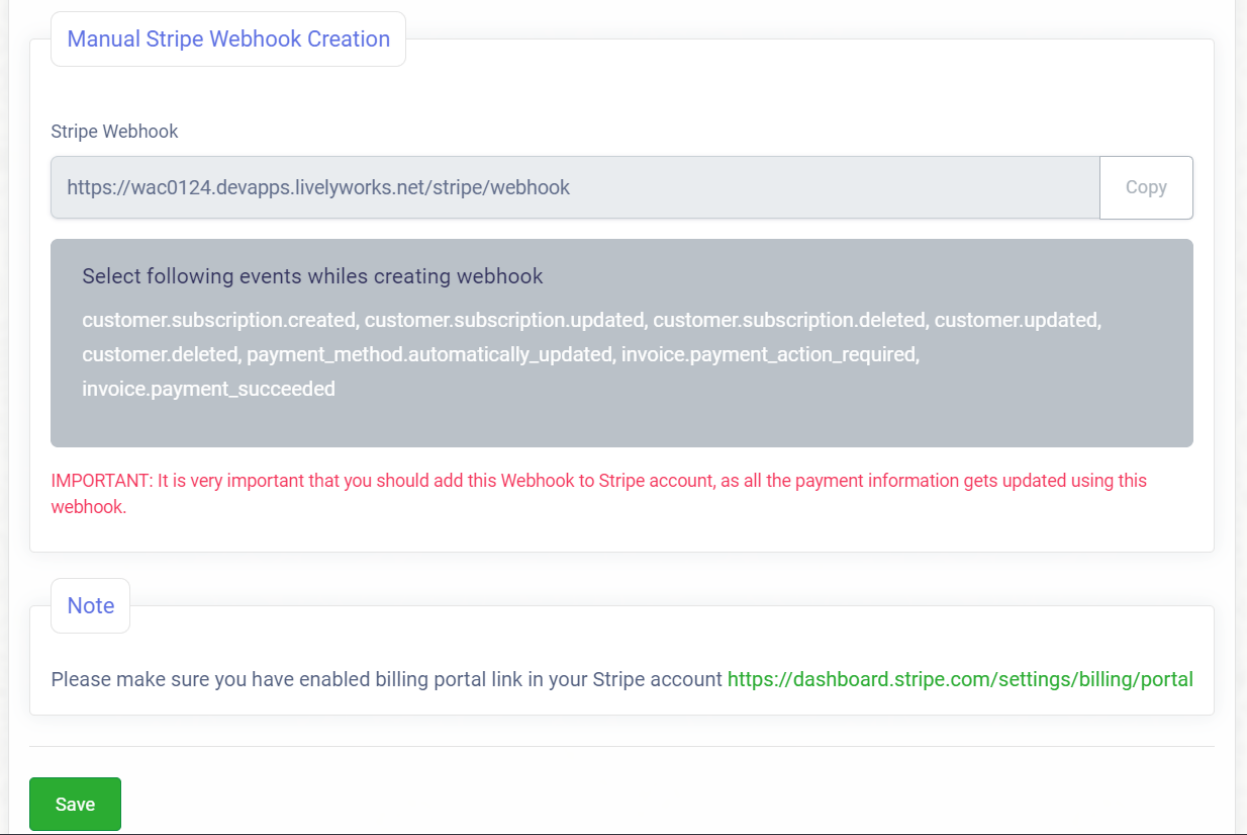
Payment Gateways

From here you can set your payment gateway i.e. Stripe, PayPal and manual payment settings.

Stripe Gateway for Subscription (Recurring - Auto Debit)







- **Enable Stripe Subscription Checkout** – Using this you can enable Stripe Subscription Checkout for your site.
    - **Use Testing/Live** - By selecting any one from this you can set the keys for Stripe Checkout for Testing/Live mode.
        - **Secret Key -** From here you can set your secret key for Stripe Checkout.

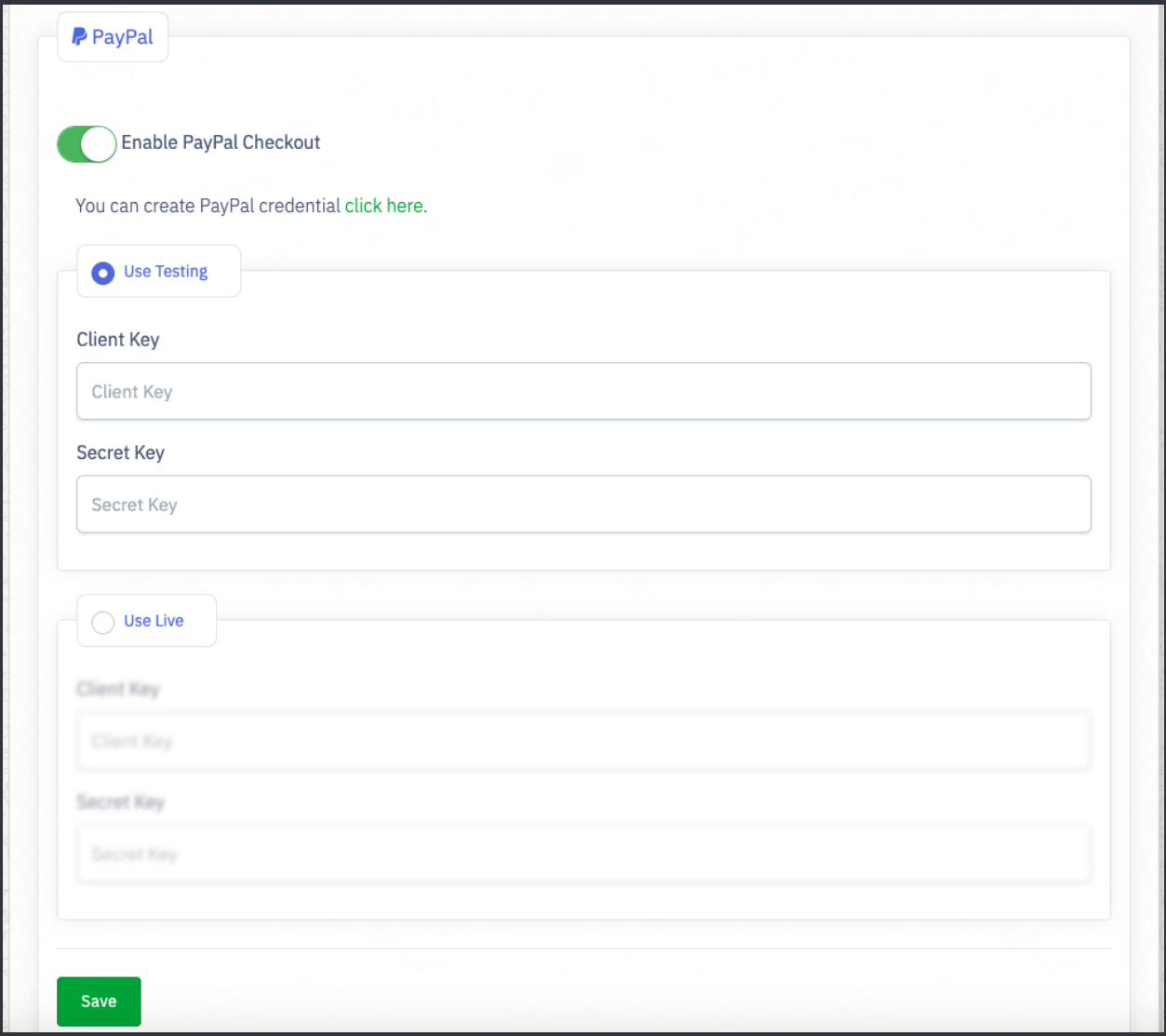
    - **Publish Key –** From here you can set your publish key for Stripe Checkout.
- **Update** - By click on update button your payment gateway settings will be updated.
- **Manual Stripe Webhook Creation –** Using following instructions you can manage manual stripe webhook creation.
- **Stripe Webhook –** You must need to add this webhook to your stripe account because all payment information gets updated using this webhook.

  Note: While adding webhook on Stripe for subscription plans, webhook should receive following events

  customer.subscription.created
  customer.subscription.updateds
  customer.subscription.deleted
  customer.updated
  customer.deleted
  invoice.payment_action_required

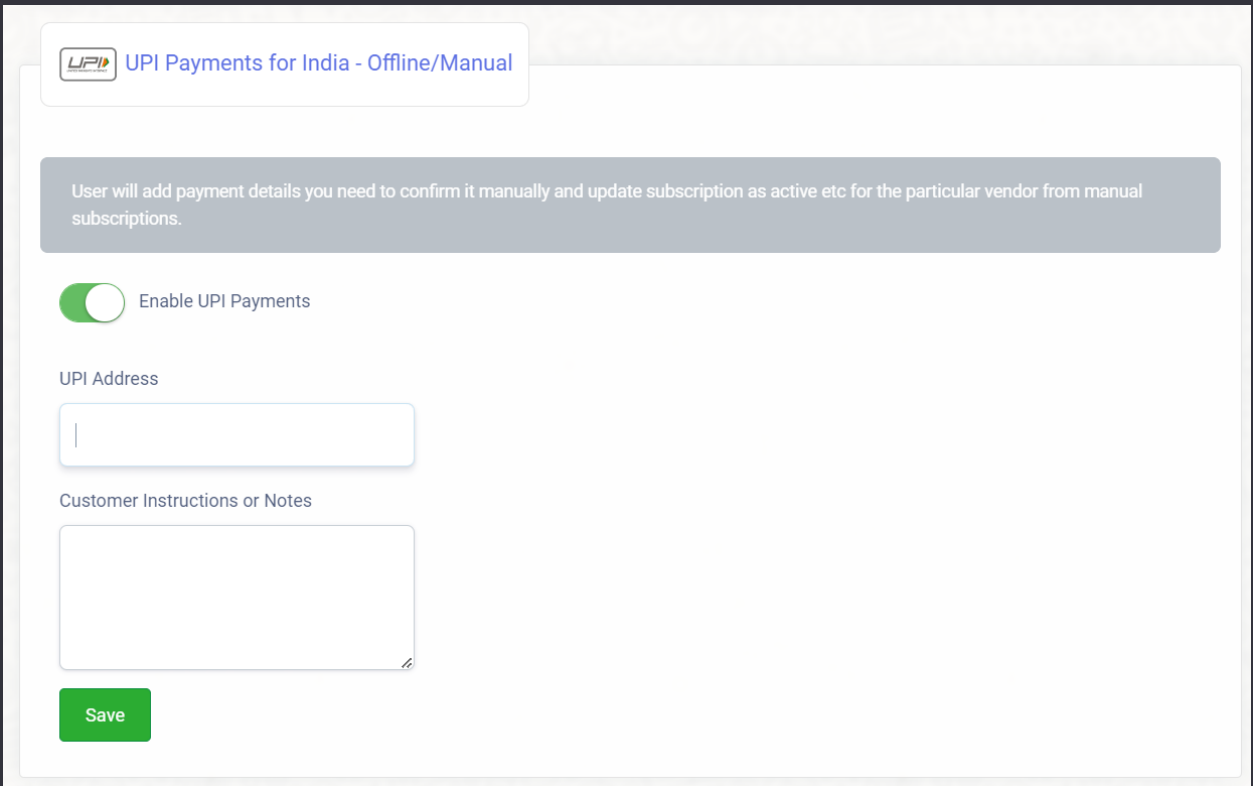
- **Auto Stripe Webhook Creation –** Using this you can create stripe webhook automatically by click on the Create Stripe Webhook Automatically button.

PayPal Checkout

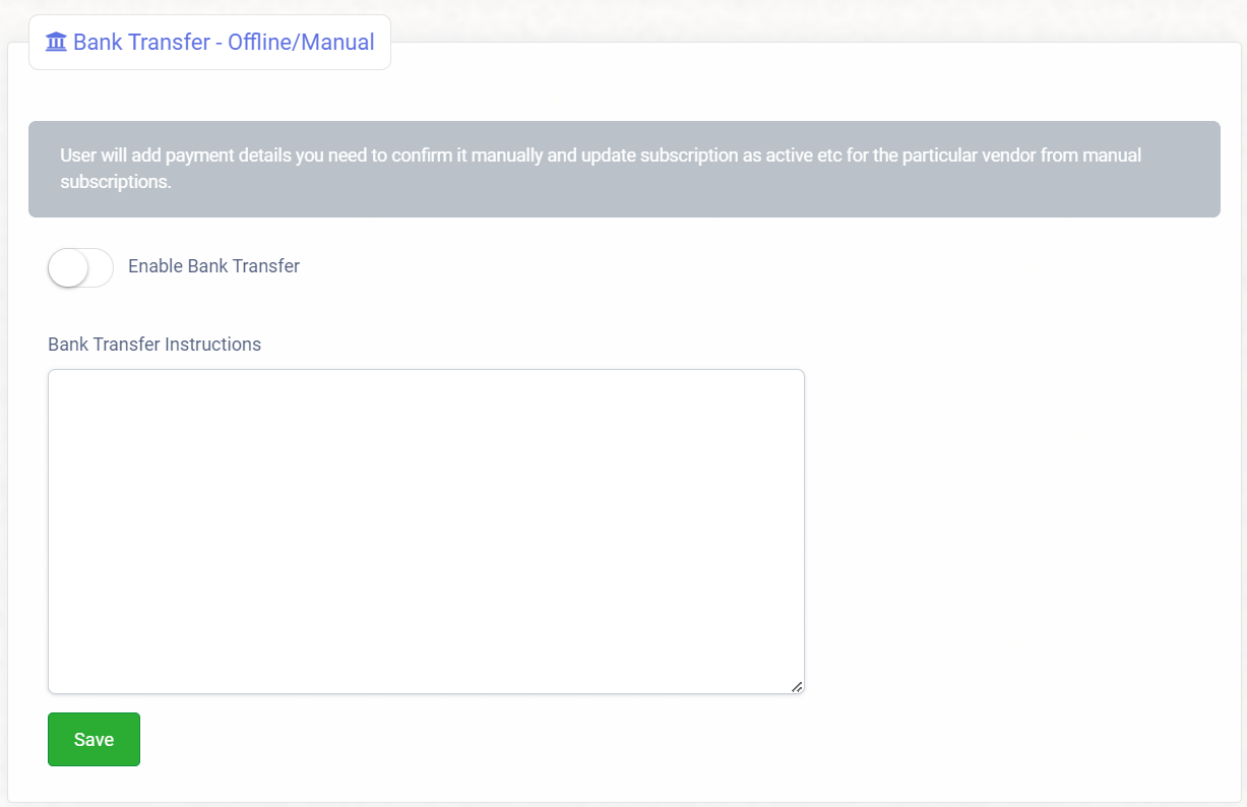


- **Enable PayPal Checkout** – Using this you can enable PayPal Checkout for your site.
    - Use Testing/Live – By selecting any one from this you can set the all required keys for PayPal Checkout for Testing/Live mode.

UPI Payments for India – Offline/Manual



- **Enable UPI Payments** – Using this you can enable UPI Payment for your site which is only for India as Offline/Manual payments.
    - **UPI Address –** From here you can add your UPI address to receive UPI Payments for subscription plans.
    - **Customer Instructions or Notes** – Here you can add any instruction or note for customer which will be shown on Manual Payment page.

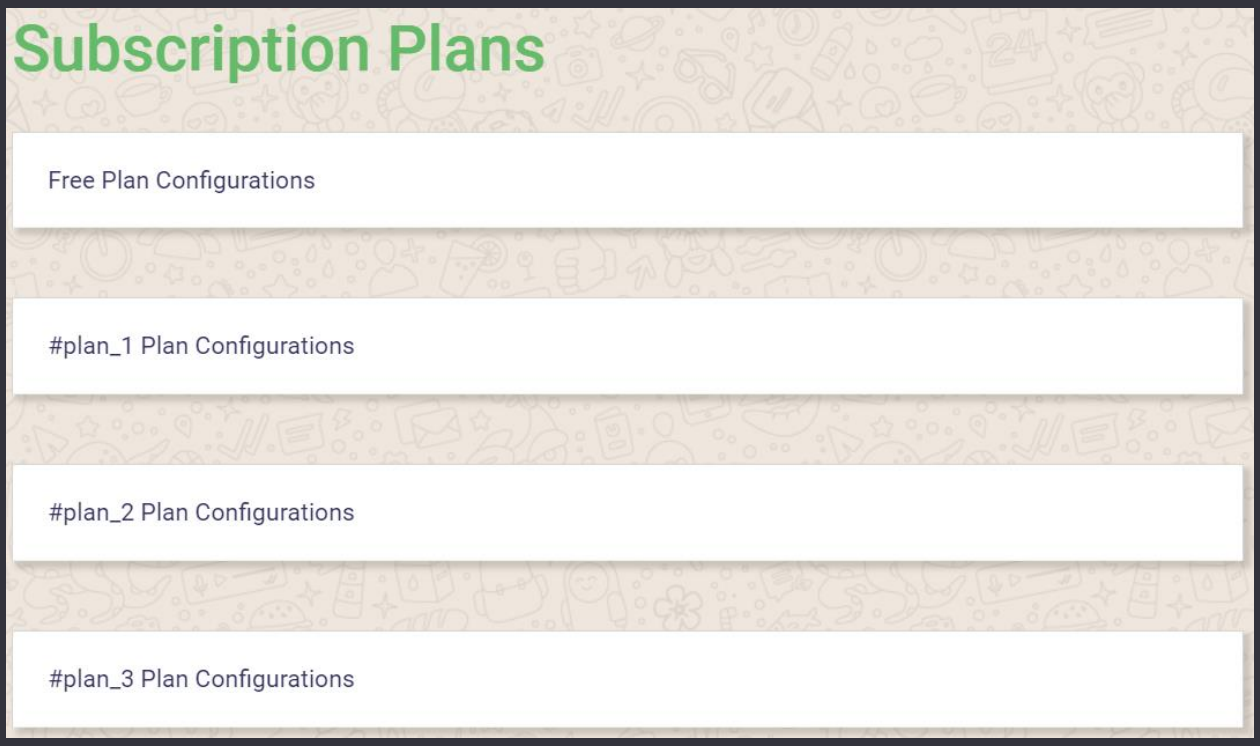


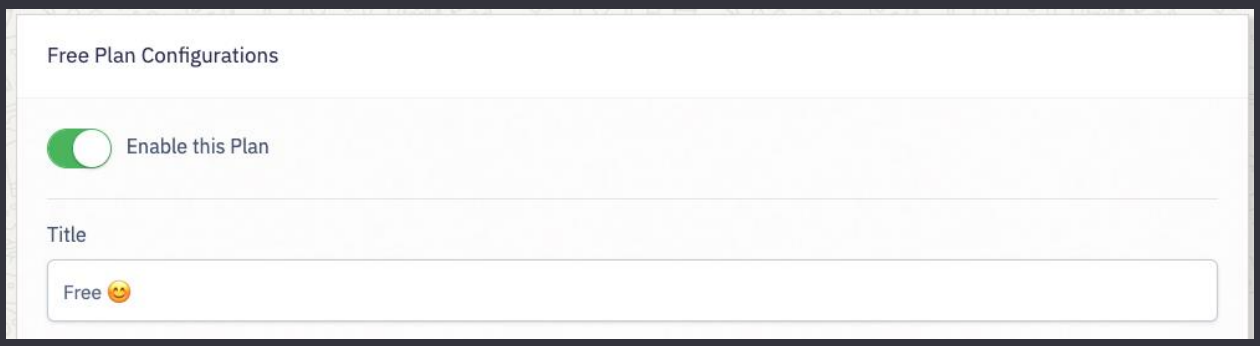
Bank Transfer – Offline/Manual

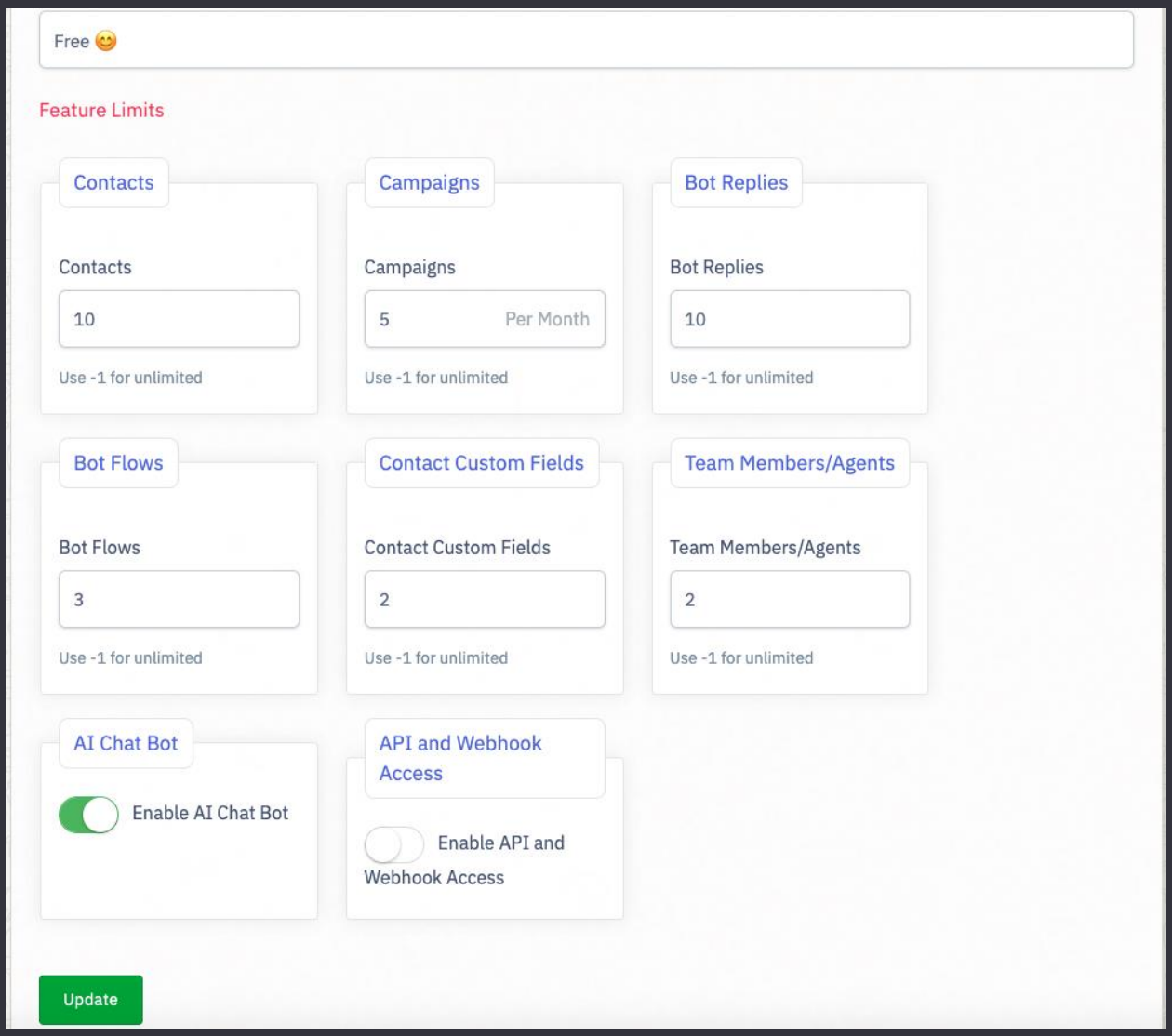
- **Enable Bank Transfer** – Using this you can enable Bank Transfer for your site as Offline/Manual payments.
    - **Bank Transfer Instructions** – Here you can add any bank transfer instructions for your customers which will be shown on Manual Payment page.

Subscription Plans

- From here you can manage your all subscription plans as per your need.







Free Plan Configurations

- **Enable this plan** – By checking this checkbox from here you can enable free plan for vendors to subscribe.
- **Title** - From here you can add title for your free plan.
- **Feature Limits** – Using this section you can limit feature resources for vendors for this particular plan so, vendors can use this service's features as per plan they subscribe.
    - **Contacts** – From here you can set limits for vendors to add contacts in the system using following field.

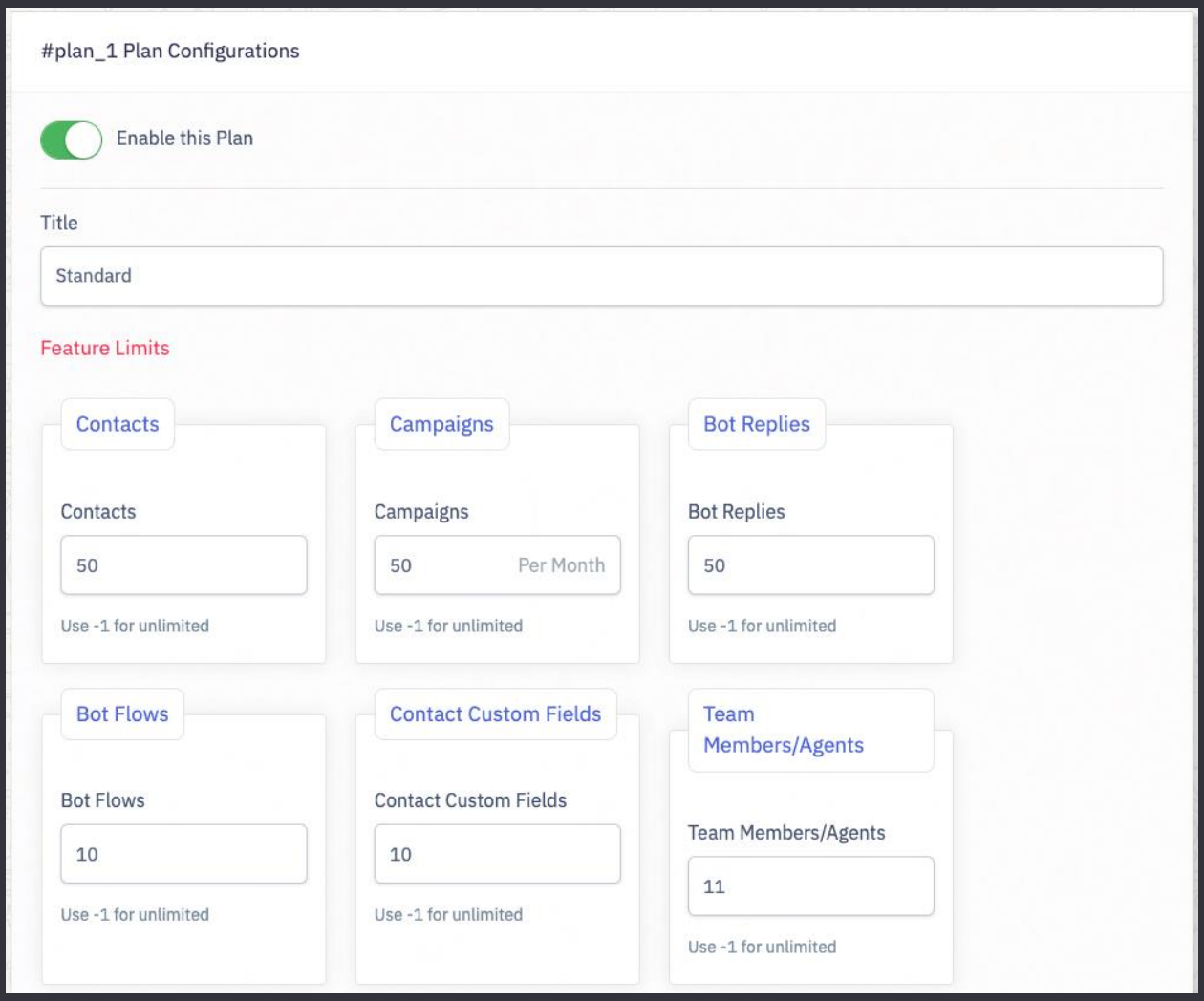
- Contact - Using this you can add limit on usage of the contact so, according to that added number vendor can add and use the contacts who subscribe this plan.

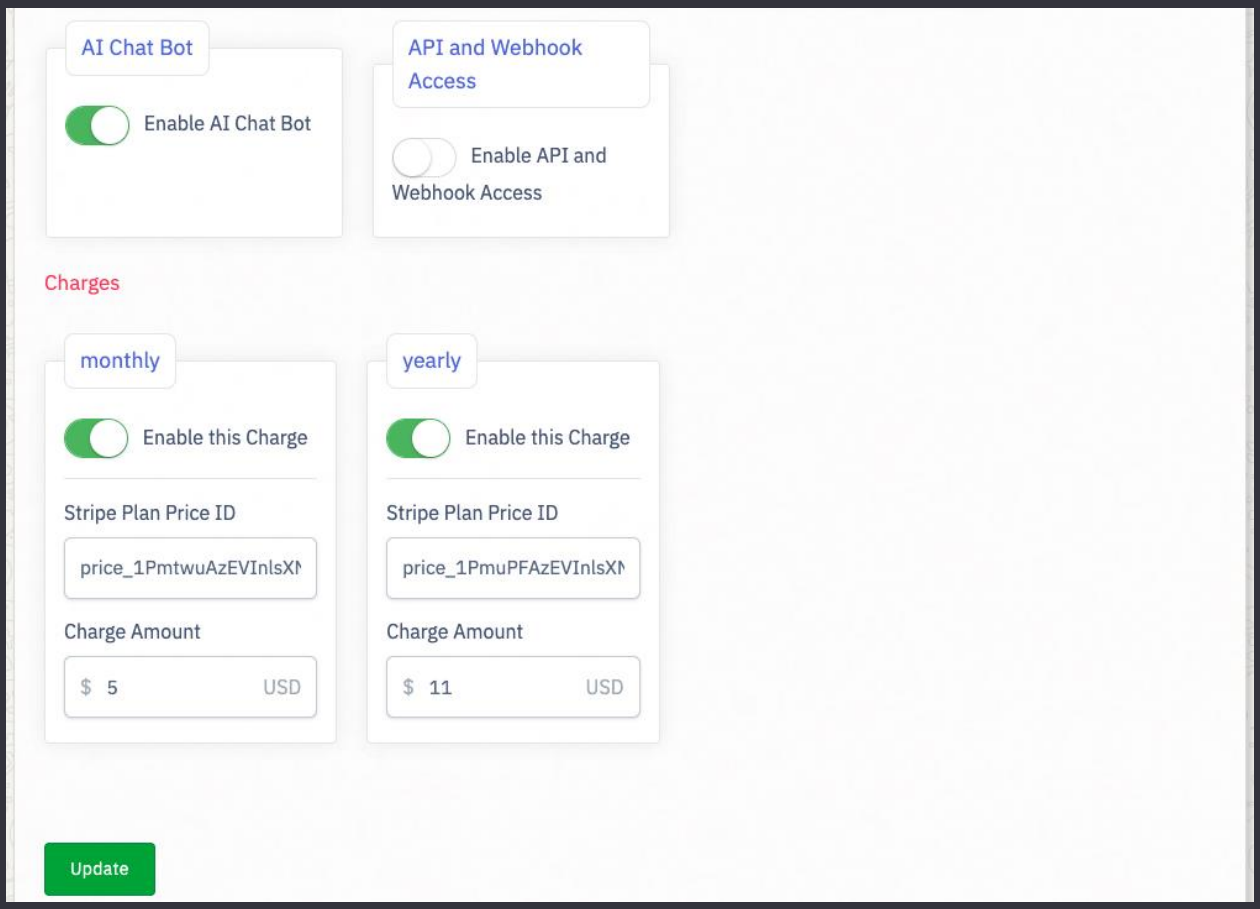
- Campaigns - From here you can set limits for vendors to create and use campaigns using following field.
  - Campaigns – Using this you can add limits on creation of campaigns so, according to that added number vendor can create and use the campaigns who subscribe this plan.
- Bot Replies - From here you can set limits for vendors to create and use bot replies using following field.
  - Bot Replies – Using this you can add limits on creation of bot replies so, according to that added number vendor can create and use the bot replies who subscribe this plan.
- Bot Flows - From here you can set limits for vendors to create and use bot flows using following field.
  - Bot Flows – Using this you can add limits on creation of bot flows so, according to that added number vendor can create and use the bot flows who subscribe this plan.
- Contact Custom Fields – From here you can set limits for vendors to add contact custom fields in the system using following field.
  - Contact Custom Fields - Using this you can add limit on usage of the contact custom fields so, according to that added number vendor can add and use the contact custom fields who subscribe this plan.
- Team Members/Agents – From here you can set limits for team members/agents to be user in the account using following field.
  - Team Members /Agents - Using this you can add limit on usage of the Team Members/Agents so, according to that added number vendor can add and use the Team Members /Agents who subscribe this plan.

- **AI Chat Bot** – From here you can enable/disable AI Chat Bot for system who subscribe this plan
- **API and Webhook Access** – From here you can enable/disable API and Webhook Access of users who subscribe this plan.

Note: If you need to set the any feature limit to unlimited then use -1 for that particular feature.

- **Update -** By click on Update button you can update your free plan configurations.


#plan_1 Plan Configurations
Enable this Plan
Title
Standard
Feature Limits
Contacts
Contacts
50
Use -1 for unlimited
Campaigns
Campaigns
50
Per Month
Use -1 for unlimited
Bot Replies
Bot Replies
50
Use -1 for unlimited
Bot Flows
Bot Flows
10
Use -1 for unlimited
Contact Custom Fields
Contact Custom Fields
10
Use -1 for unlimited
Team Members/Agents
Team Members/Agents
11
Use -1 for unlimited



#plan_1 Plan Configurations

- **Enable this plan** – By checking this checkbox from here you can enable standard plan for vendors to subscribe.
- **Title** - From here you can add title for your plan.
- **Feature Limits** – Using this section you can limit feature resources for vendors for this particular plan so, vendors can use this service's features as per plan they subscribe.
    - **Contacts** – From here you can set limits for vendors to add contacts in the system using following field.
        - **Contact** - Using this you can add limit on usage of the contact so, according to that added number vendor can add and use the contacts who subscribe this plan.

- Campaigns - From here you can set limits for vendors to create and use campaigns using following field.
    - Campaigns – Using this you can add limits on creation of campaigns so, according to that added number vendor can create and use the campaigns who subscribe this plan.
- Bot Replies - From here you can set limits for vendors to create and use bot replies using following field.
    - Bot Replies – Using this you can add limits on creation of bot replies so, according to that added number vendor can create and use the bot replies who subscribe this plan.
- Bot Flows - From here you can set limits for vendors to create and use bot flows using following field.
    - Bot Flows – Using this you can add limits on creation of bot flows so, according to that added number vendor can create and use the bot flows who subscribe this plan.
- Contact Custom Fields – From here you can set limits for vendors to add contact custom fields in the system using following field.
    - Contact Custom Fields - Using this you can add limit on usage of the contact custom fields so, according to that added number vendor can add and use the contact custom fields who subscribe this plan.
- Team Members/Agents – From here you can set limits for team members/agents to be user in the account using following field.
    - Team Members /Agents - Using this you can add limit on usage of the Team Members/Agents so, according to that added number vendor can add and use the Team Members /Agents who subscribe this plan.
- AI Chat Bot – From here you can enable/disable AI Chat Bot for system who subscribe this plan
- API and Webhook Access – From here you can enable/disable API and Webhook Access of users who subscribe this plan.

Note: If you need to set the any feature limit to unlimited then use **-1** for that particular feature.

- **Charges** – Using this section you can set the charges for this subscription plan on monthly & yearly basis so, vendor can purchase the subscription plan accordingly.
    - **Monthly** – From here you can set charges for subscription plan on the monthly basis.
        - **Enable this Charge** – By enabling this you can make available monthly charges for purchasing subscription plan to the vendors.
        - **Plan Price ID** – Here you can add your stripe plan price ID.

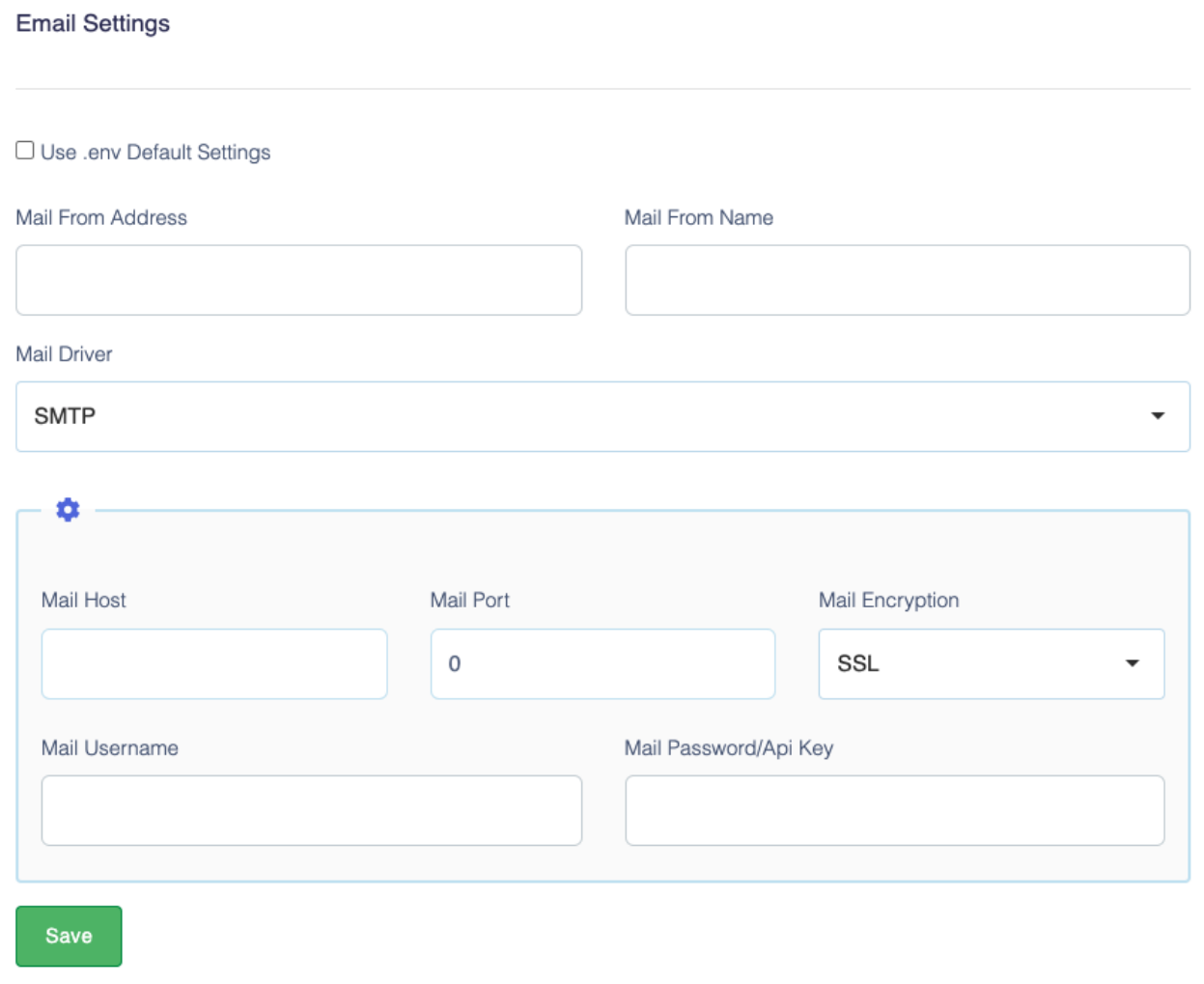
          Note: To get Plan Price ID you need to create new product in your Stripe account. Under this product add prices as needed & matched with subscriptions plan in admin section. And use the Price Ids in respective charges section of admin.
        - **Charge Amount** – Here you can add the monthly charge amount for this subscription plan.
    - **Yearly** – From here you can set charges for subscription plan for the yearly basis.
        - **Enable this Charge** – By enabling this you can make available yearly charges for purchasing subscription plan to the vendors.
        - **Plan Price ID** – Here you can add your stripe plan price ID.
        - **Charge Amount** - Here you can add the monthly charge amount for this subscription plan.

- **Update -** By click on Update button you can update your plan configurations.

Please Note: *If you need to add more subscription plan in your site then you can add one more block plan code of subscription plan with unique id under the paid item which is available in config/lw-plans.php file.*

Email Settings

- From here you can manage your email setting.

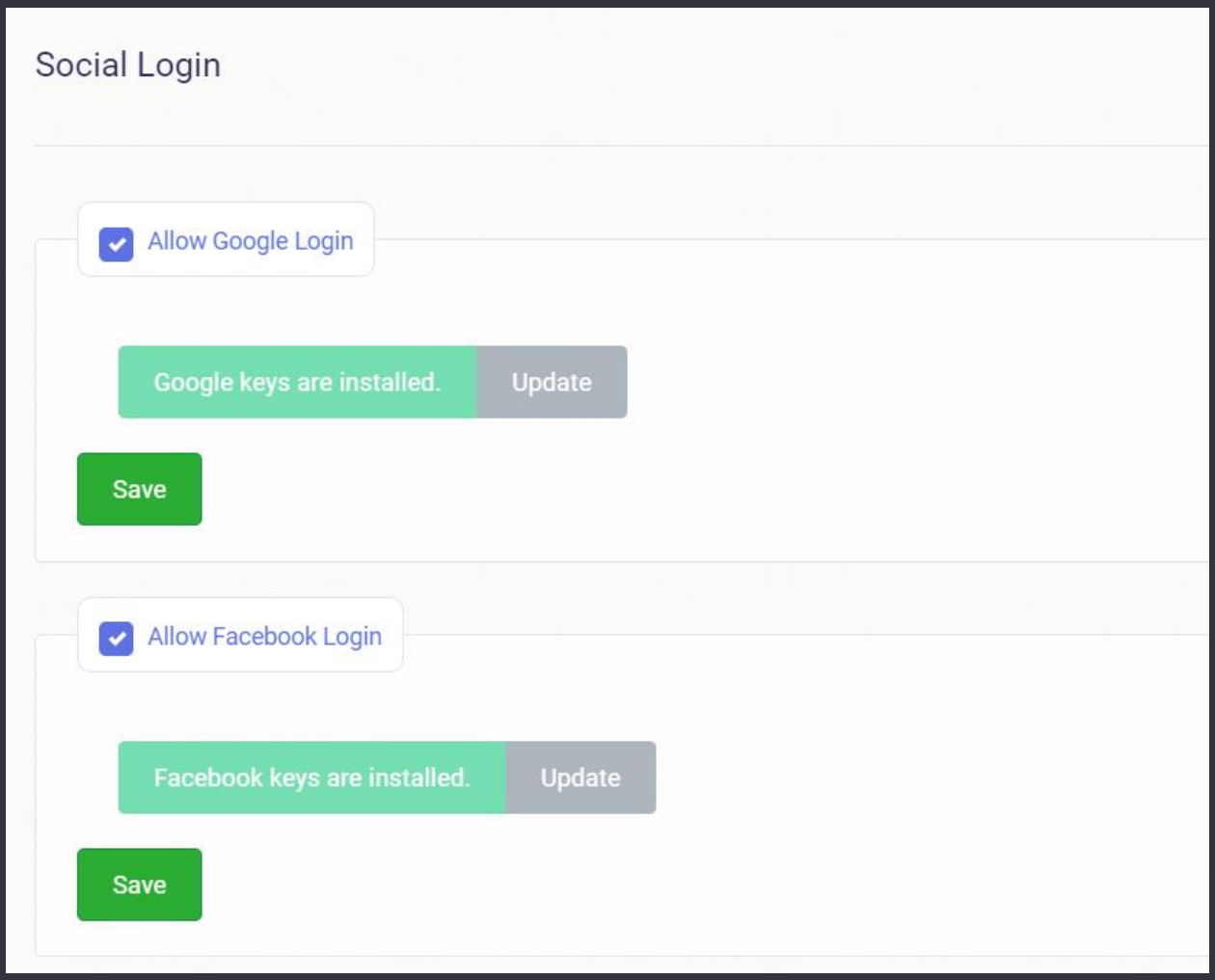


- By default .env settings are enable. If you disable **.env** setting then you have to select following to manage email settings.
    - **Mail From Address** – From here you can add your mail from address.
    - **Mail From Name** - From here you can add your mail from name.
    - **Mail Driver** – Using this you can select your mail driver for sending emails also as per selected mail driver you have to set required information to set mail driver.

- **Save** - By click on save button your email settings get saved.

Social Login

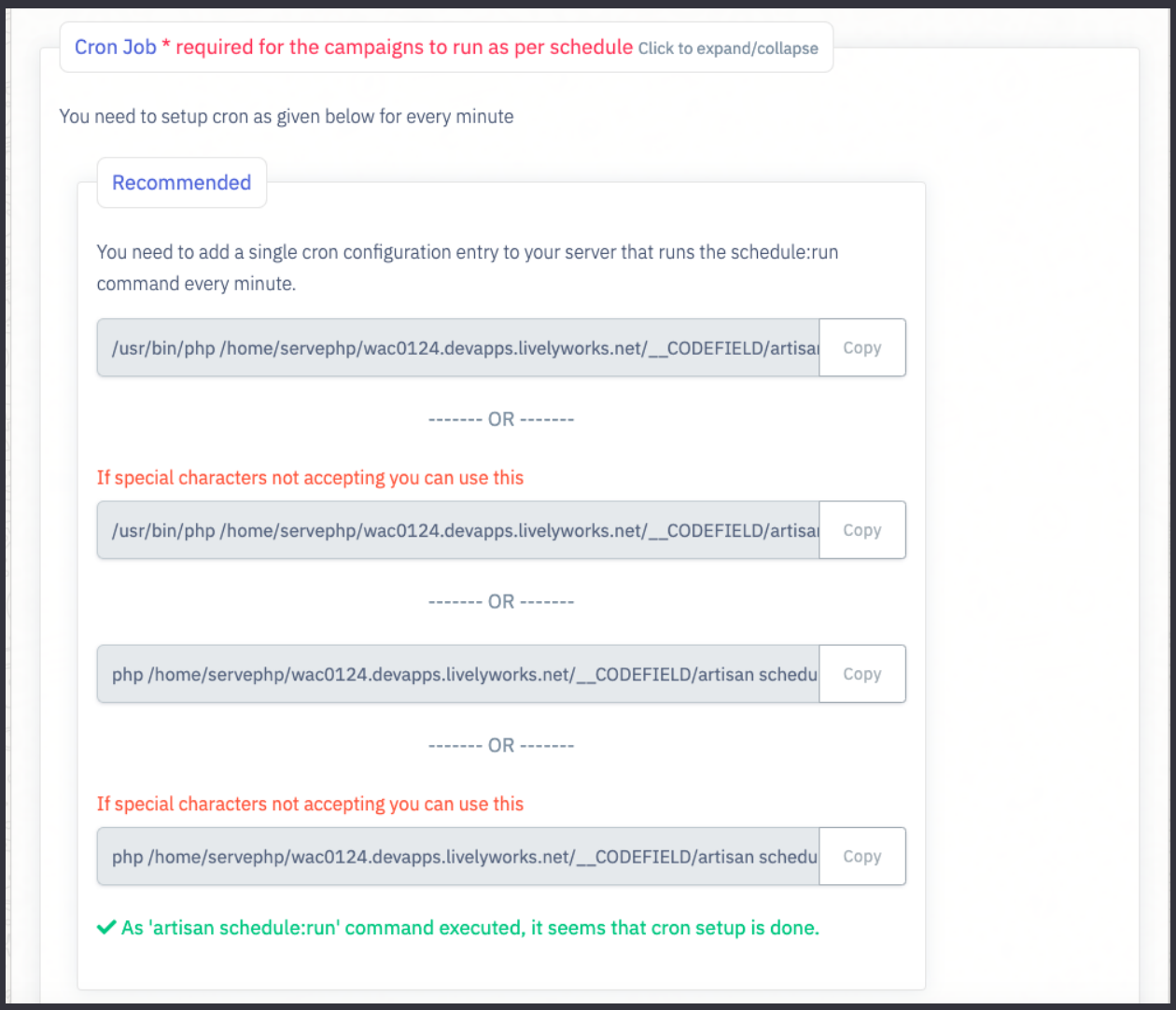
- From here you can manage your setup for social login.

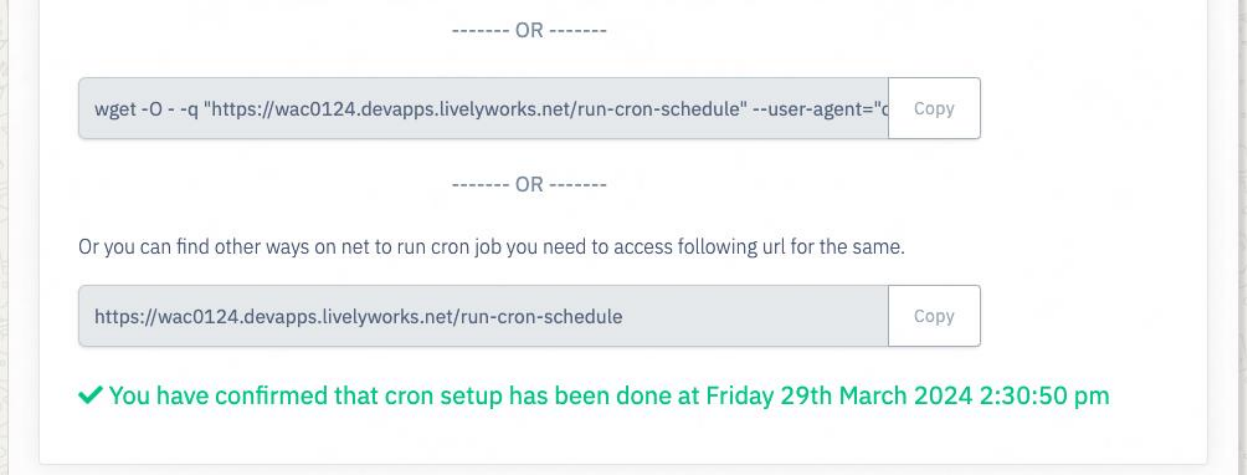


- **Allow Facebook/Google Login** – Using this you can enable/disable both social login & set keys for both.
- **Update** – By click on update button your settings get updated.

Setup and Integrations

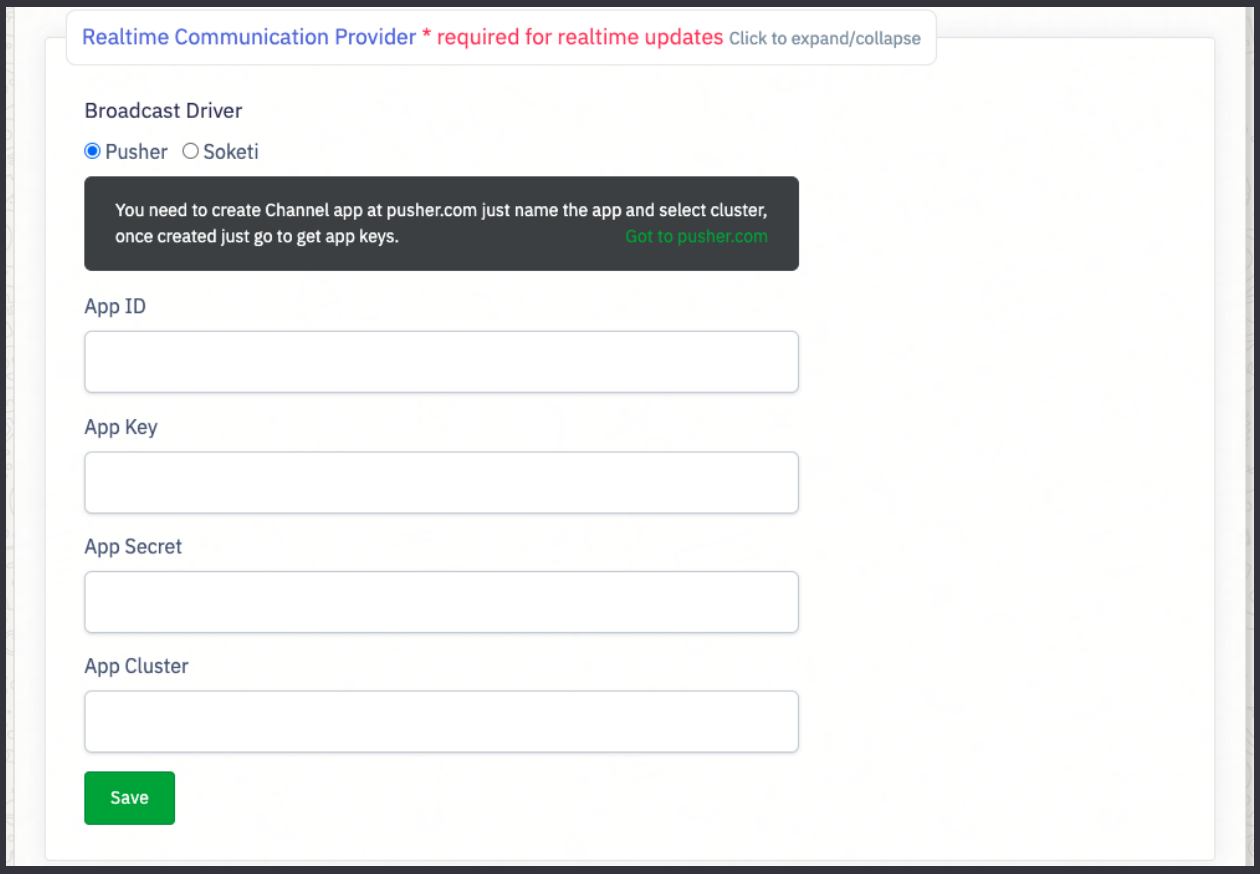
- From here you can manage your all setups and integrations.

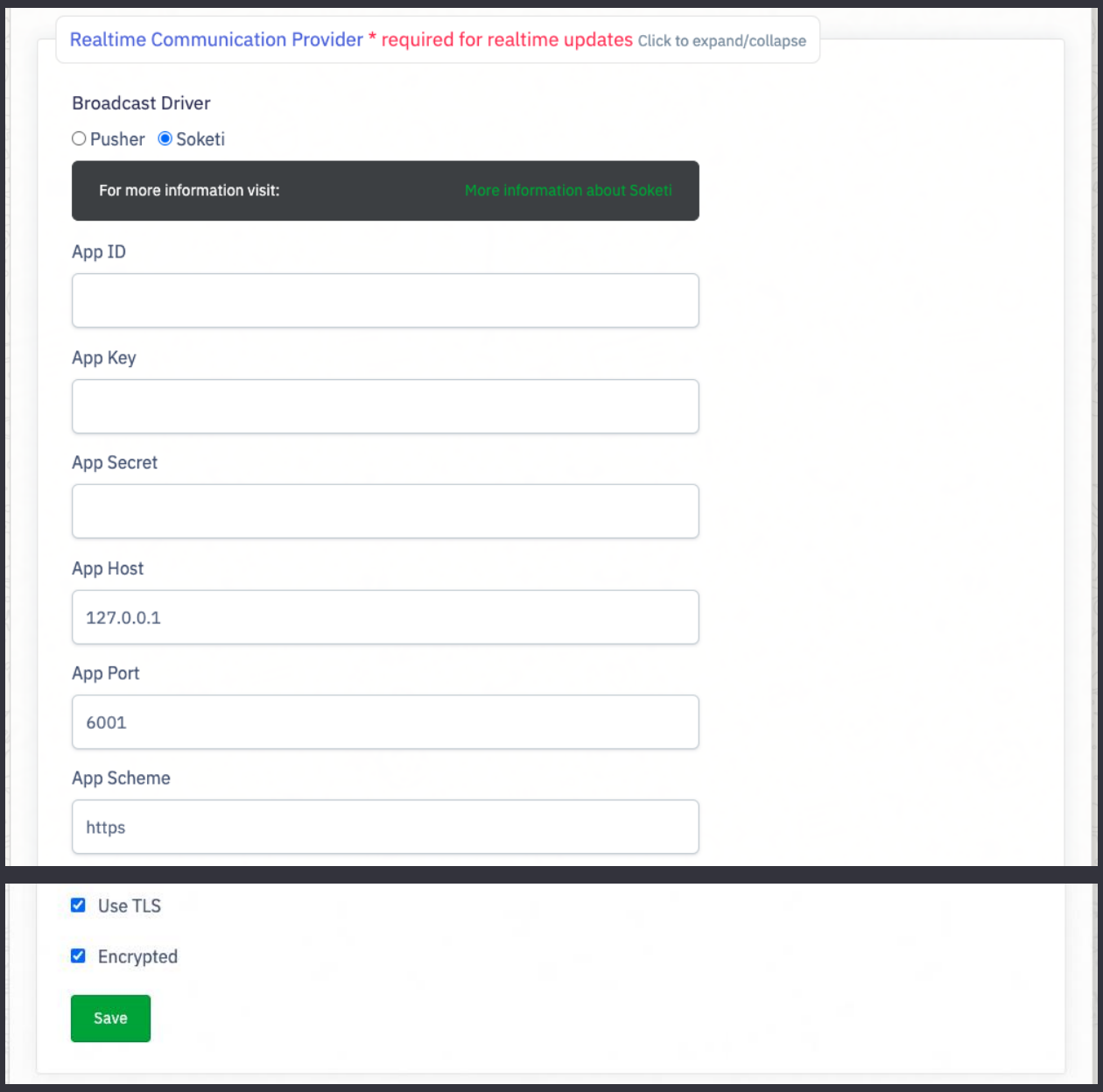




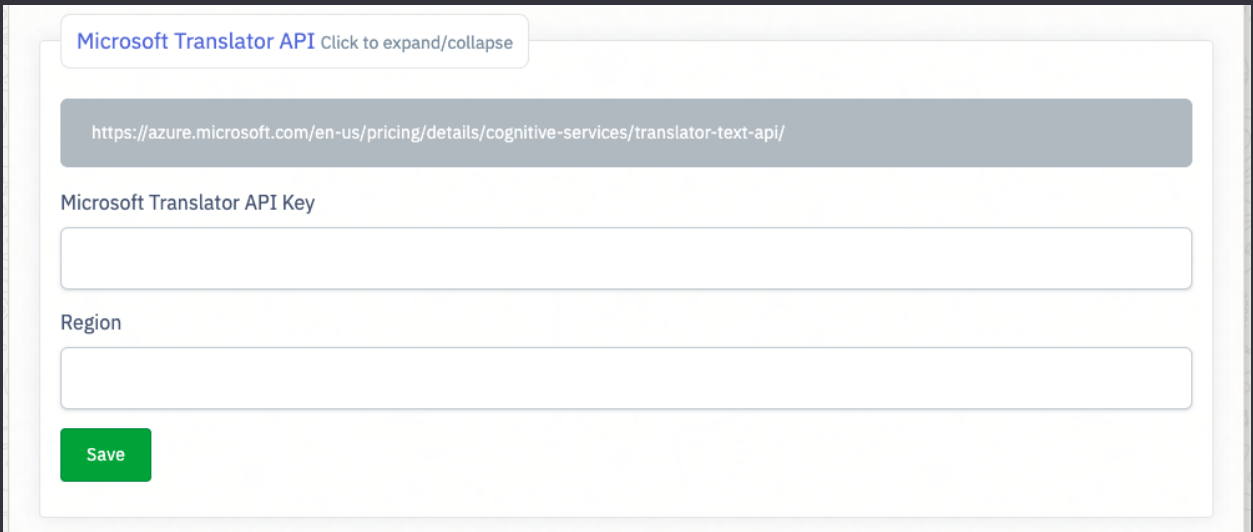
- Cron Job – From here you can setup the CRON as per instructions given which is required for campaigns to run as per schedule. You can also use services like https://cron-job.org/ for CRON jobs.

  Once you setup the CRON click on the Cron Setup: Mark as Done.

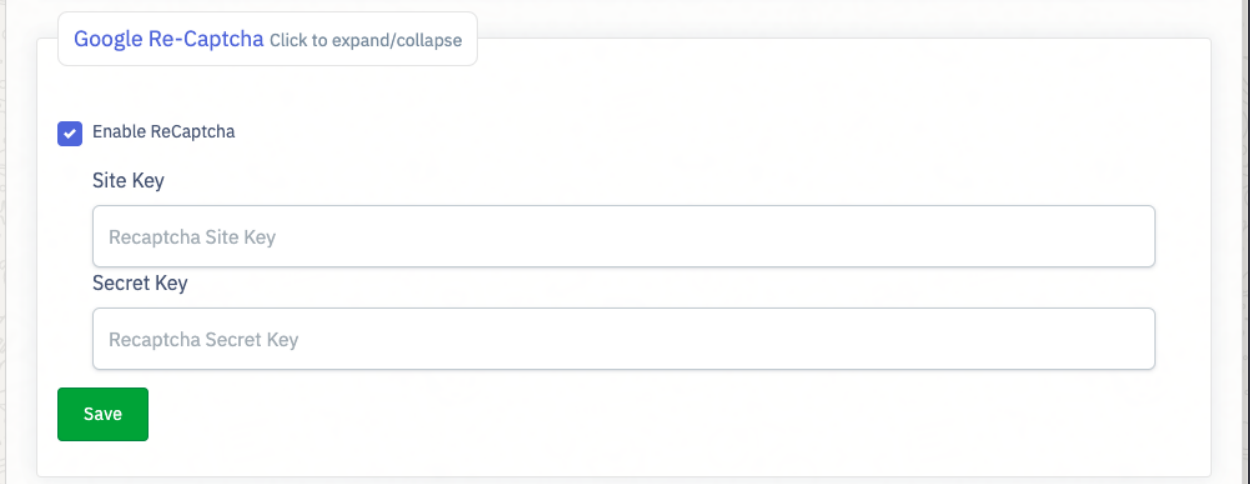

Realtime Communication Provider * required for realtime updates Click to expand/collapse
Broadcast Driver
Pusher
Soketi
You need to create Channel app at pusher.com just name the app and select cluster, once created just go to get app keys.
Got to pusher.com
App ID
App Key
App Secret
App Cluster
Save



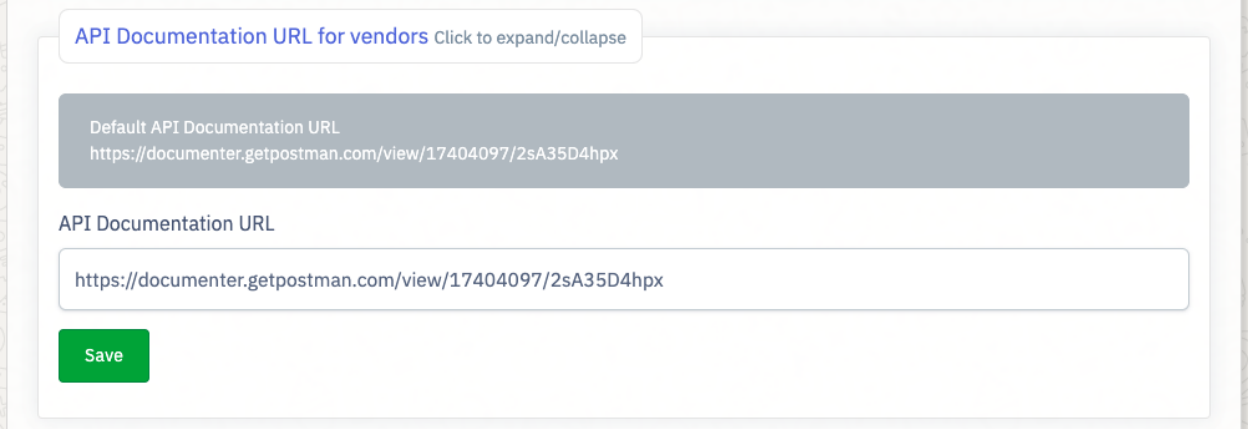
- Broadcast Driver – From here you can choose and manage your broadcast driver as per you choice.
    - **Pusher** – By selecting radio button for Pusher you can select pusher integration and set keys for pusher notifications i.e., required for real-time updates.
    - **Soketi** - By selecting radio button for Soketi you can select soketi and set keys for it for notifications i.e., required for real-time updates.



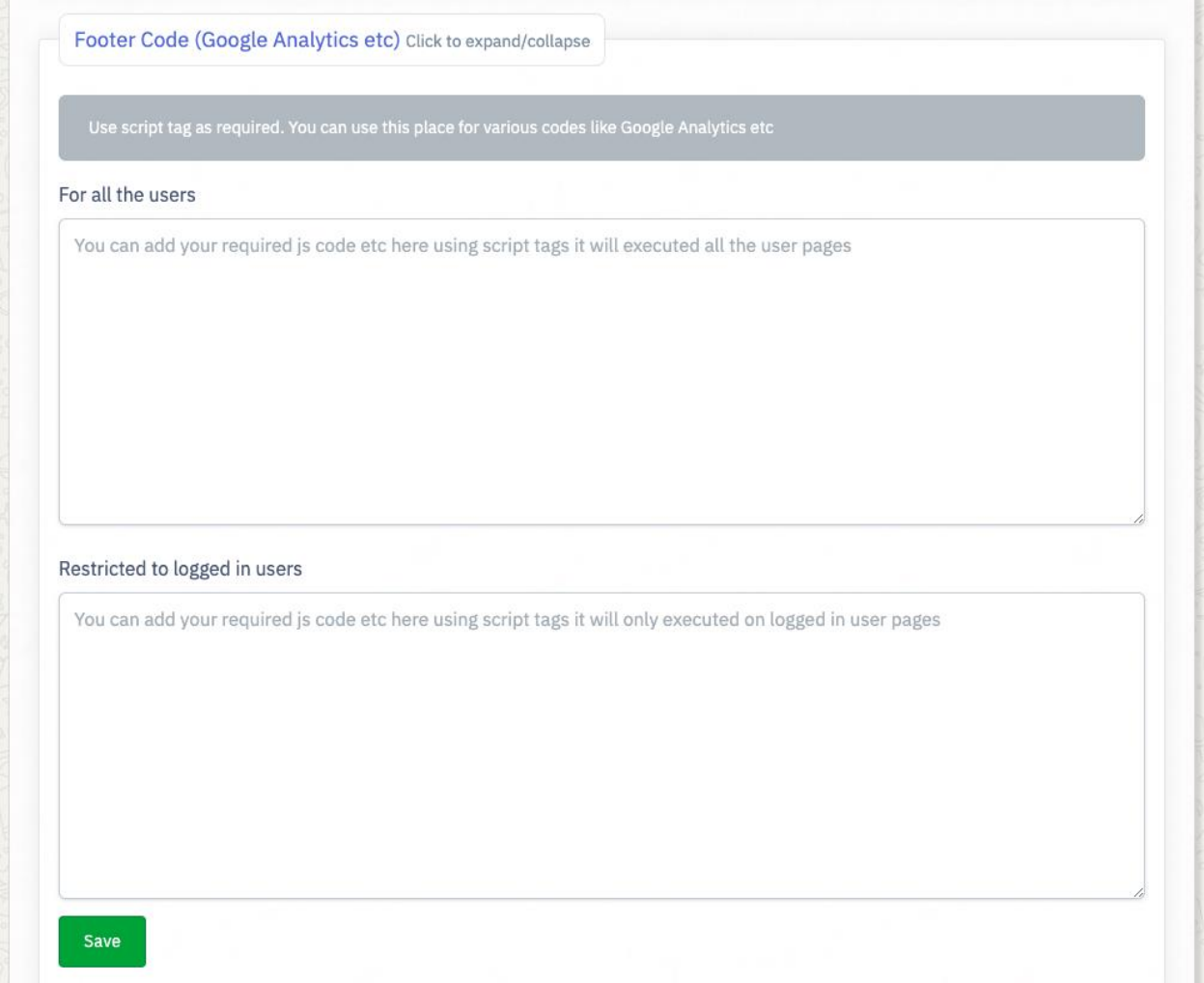
- Microsoft Translator API
    - **Microsoft Translator API Key –** You need to add this key for using the Microsoft Translator in translations.



- **Google ReCaptcha** – From here you can manage enable/disable settings for the ReCaptcha and set keys for it which is required for the use ReCaptcha on various pages like Login etc.



- API Documentation URL – From here you can manage API documentation URL for vendors.

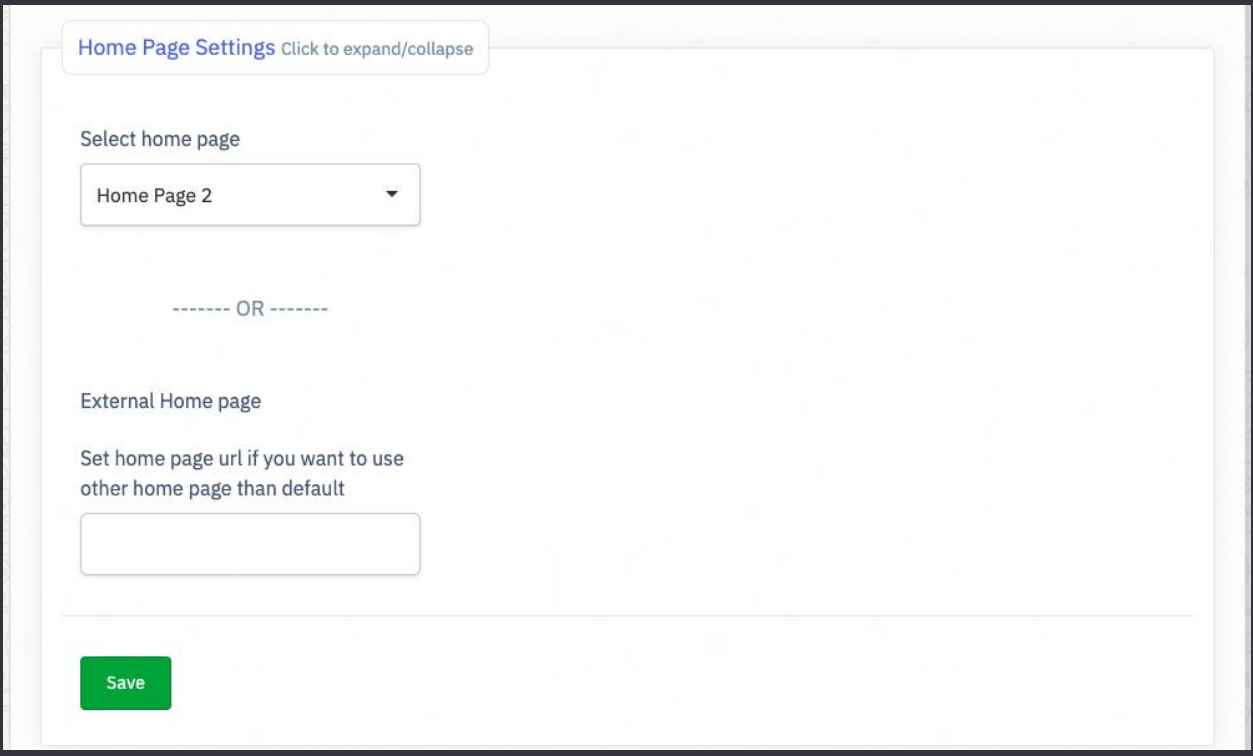


- Footer Code – From here you can manage Footer code for Google Analytics etc. using following two areas.
    - For all the Users – From here you can manage Footer code for Google Analytics etc for all users.
    - Restricted to login users - From here you can manage Footer code for Google Analytics etc which is restricted for login users.

- Save - By click on save button your integration keys get saved.

Misc Settings

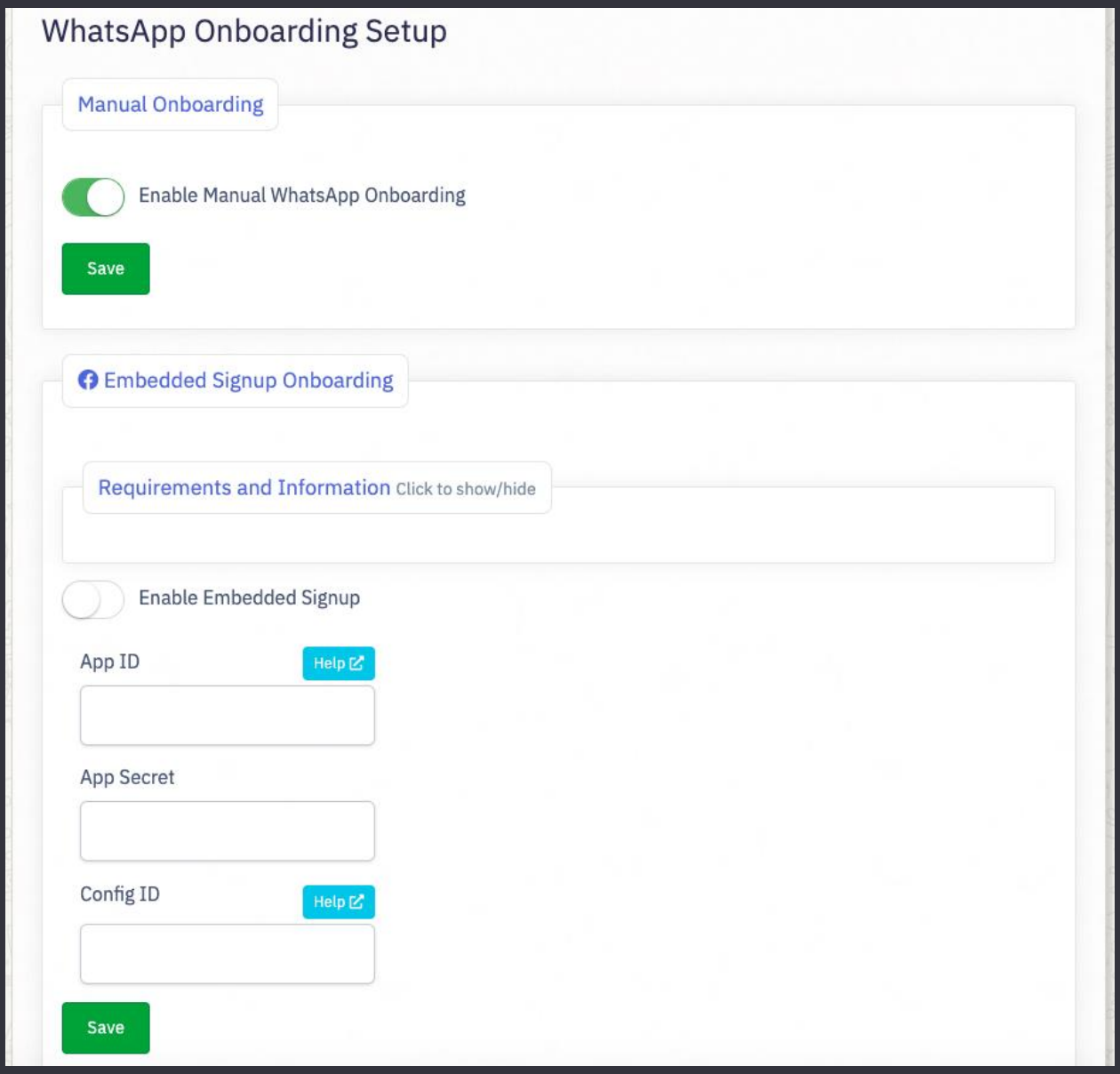
From this section you can manage your Misc Settings.



- Home Page Settings – From here you can manage settings related to home page.
    - Select Home Page – From here you can select home page as per your choice.
    - External Home Page – From here you can connect with any external home page. Set home page URL if you want to use other home page than default.
- Save - By click on save button your home page settings get saved.

WhatsApp Onboarding

From this section you can enable/disable your WhatsApp Onboarding for Manual or Embedded Signup.



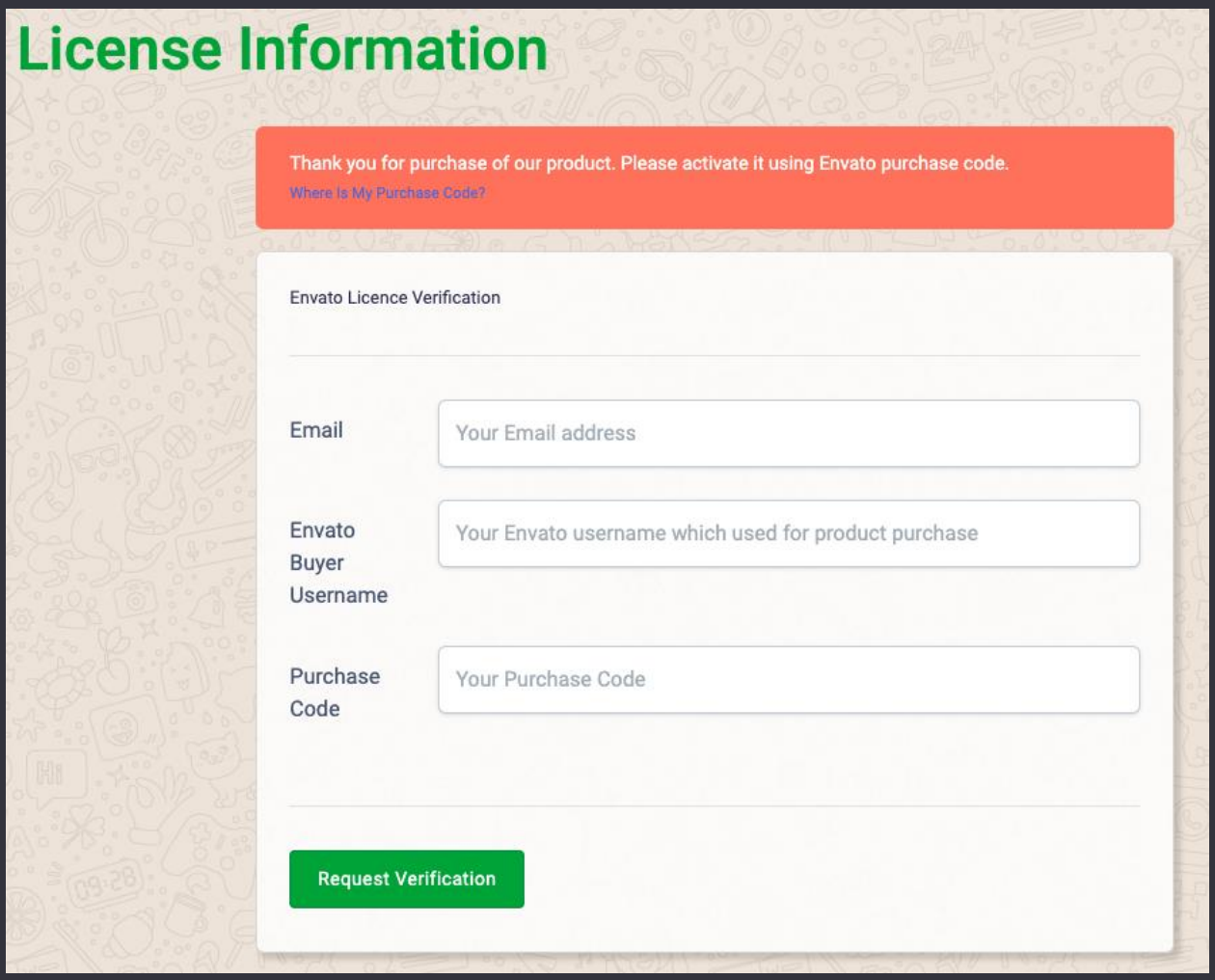
- Manual Onboarding
    - Enable WhatsApp Manual Onboarding - You can enable/disable your Manual WhatsApp Onboarding from here.
- Embedded Signup Onboarding
    - Requirements and Information – By clicking on here you can view all requirements & information about embedded signup.
    - Enable WhatsApp Manual Onboarding - You can Enable Embedded Signup from here. After enabling this you need to add following credentials to go with embedded signup.
        - App ID – From here you can add your App ID for Embedded Signup.
        - App Secret – Add App Secret from here for Embedded Signup.
        - Config ID - From here you can add your Config ID for Embedded Signup.

- Save - By click on save button your keys get saved for embedded signup.

License Information

To activate and access the superadmin section you have to go through the Envato License Verification process by just adding your purchase information.

You can complete this License Verification by putting following license information

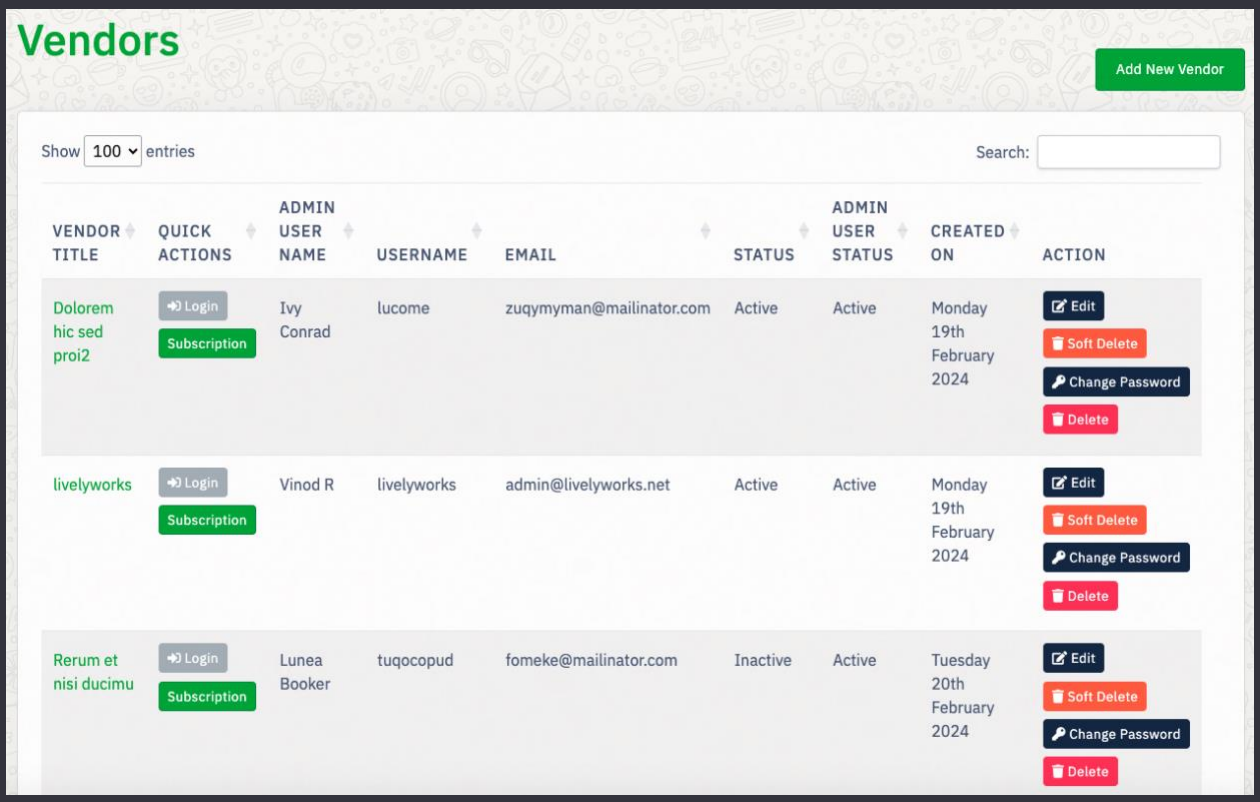


- Email – Here you have to add your email.
- Envato Buyer Username – In this field you have to add your Envato Buyer Username to activate license.

- Purchase Code – Using this you have to add your Purchase Code of product to activate license.
- Request Verification – By click on this button you can request for license verification.

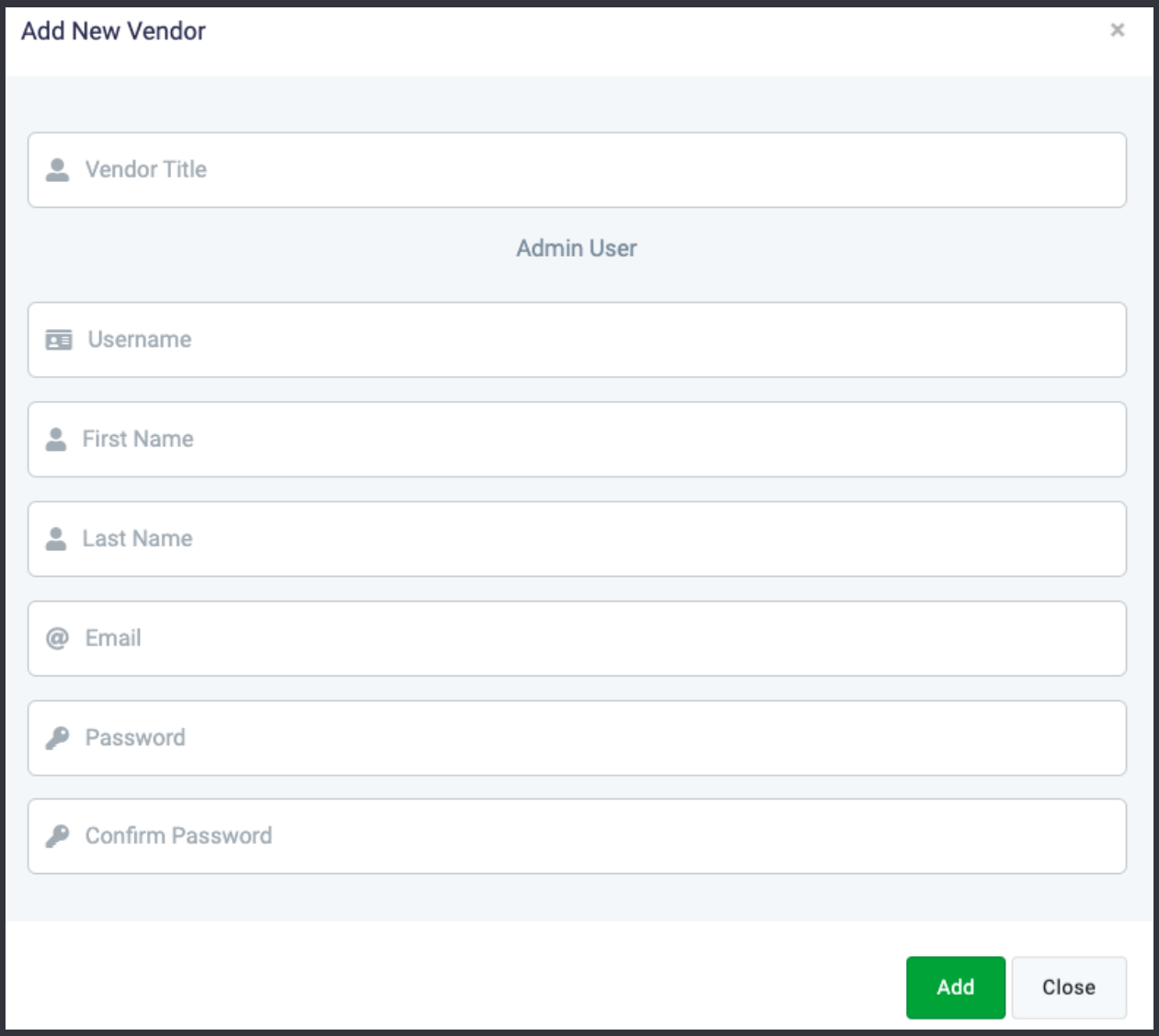
Vendors

Using this you will be able to add vendors for the site as superadmin. You can view new registered & added vendors right from here.



Add New Vendor

- To add vendor, click on the Add New Vendor button.



- **Vendor Title –** You can add title of vendor from here.
- **Username** – Using this you can add vendors username.
- **First Name** – Using this you can add vendors first name.
- **Last Name** - Using this you can add vendor's last name.
- **Email** – You can add Email of vendor in this field.
- **Password** - You can add Password of vendor right from here.
- **Confirm Password** - You can add Password for confirmation right from here.
- **Add -** On click on **Add** button your Vendor will be added.

- **Edit** – By click on edit button for particular vendor form for edit vendor will opens for you, from where you can edit the information of that particular vendor.
    - **Vendor Status** – By using this you can manage the status of particular vendor.
    - **Admin User Status** - By using this you can manage the admin user status of any vendor.
- **Soft Delete –** Using this you can soft delete any vendor which is available in the vendors list.
- **Change Password –** Using this you can change the password of that particular vendor.
- **Delete –** Using this you can permeant delete any vendor which is available in the vendors list.
- **Login –** Using this login button you can login as that particular vendor & able to access whole vendor's account.
- **Subscription –** From here you can manage vendors manual subscription as mention in manual subscription area.

Subscriptions

From here you will be able to view all the details of all auto & manual subscriptions purchased by vendors for this site.

Auto Subscription

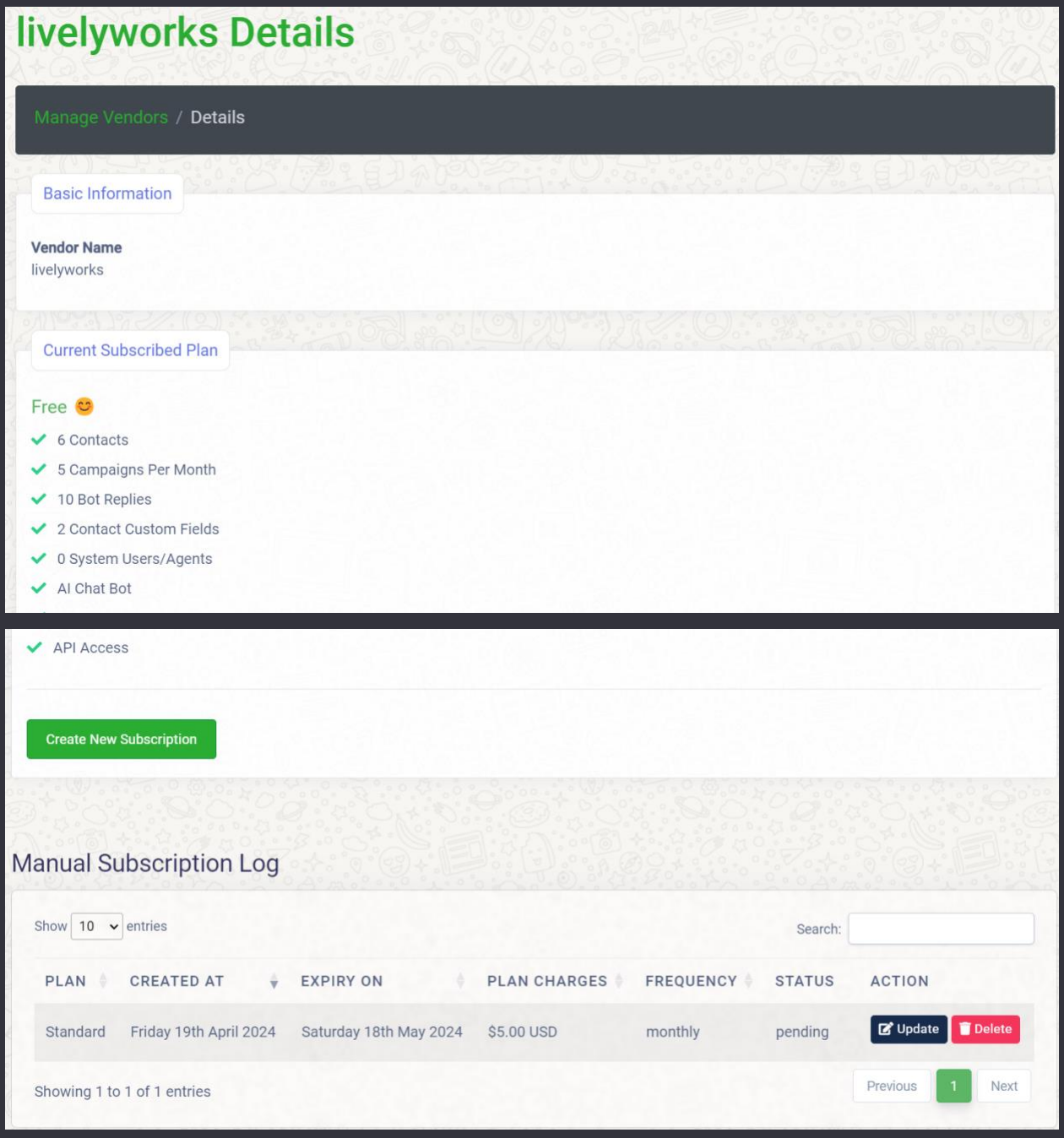
From here you can view all your subscription done by auto payments.

Manual Subscription

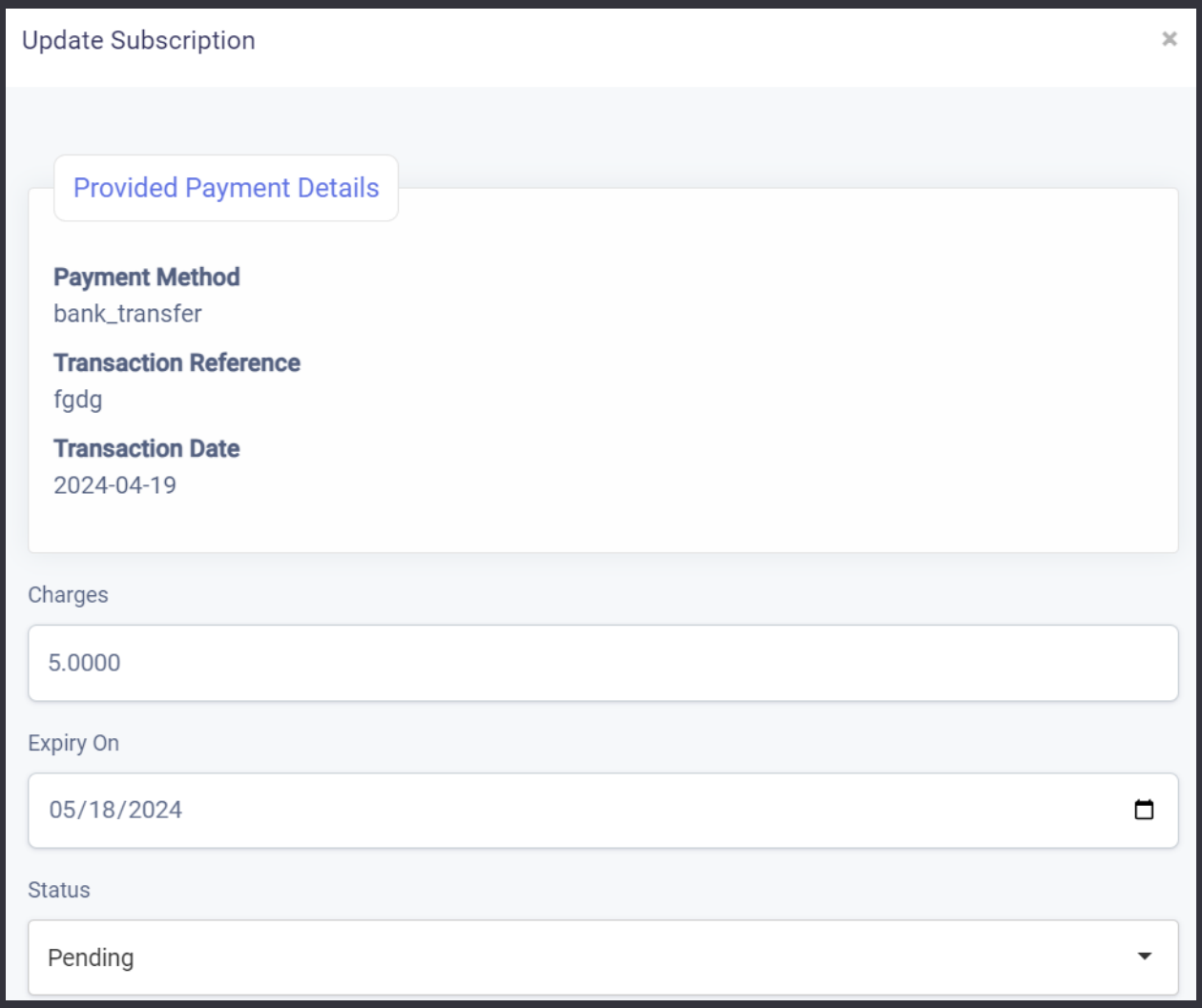
From here you can view all your subscription done by manual payments either by UPI Payments or Bank Transfers.

- For manual payments vendors can choose the plan & make the payment by both ways UPI Payments or Bank Transfers then with details of this transaction sent the request to the plan.
- All that requests subscribe are comes under manual subscription to make it active plans for vendor.
- From here admin can allocate plans to the vendors.

- **Subscription** – From here you can manage the subscription of the vendor.
    - **Create New Subscription** – Using this you can create new subscription for the vendors.



- Update – From here you can update the subscription of the vendor.

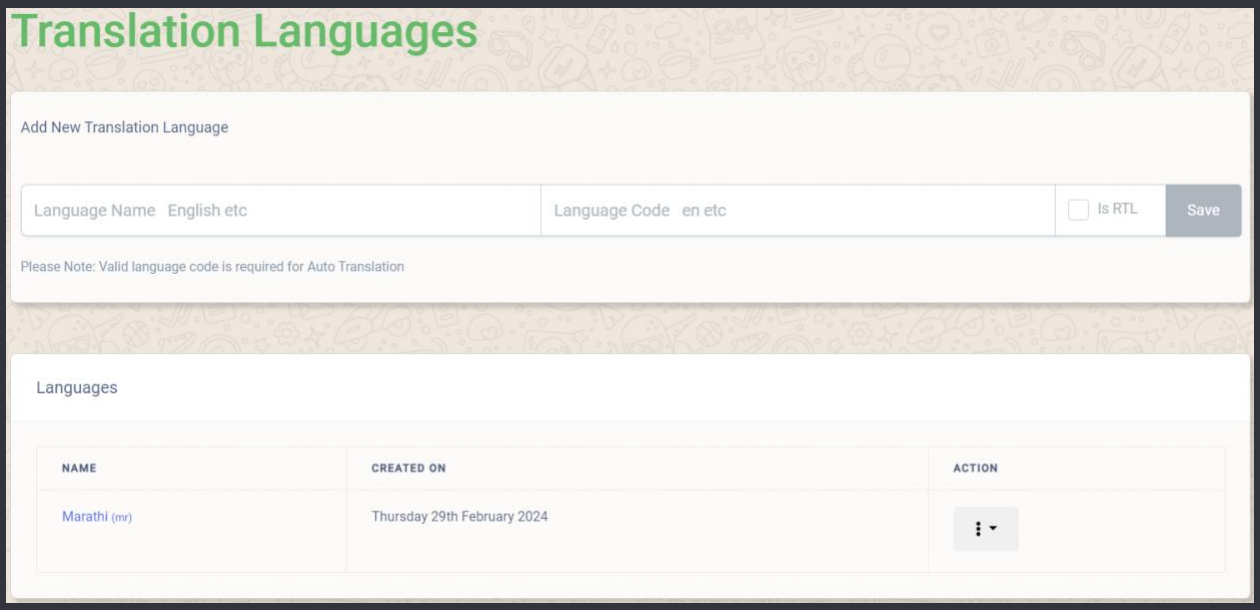

Update Subscription
Provided Payment Details
Payment Method
bank_transfer
Transaction Reference
fgdg
Transaction Date
2024-04-19
Charges
5.0000
Expiry On
05/18/2024
Status
Pending

- From this update subscription you can manage Charges, Expiry On, Status of vendors subscription plan.

- **Delete** - From here you can delete the created subscription of the vendor.

Translation Languages

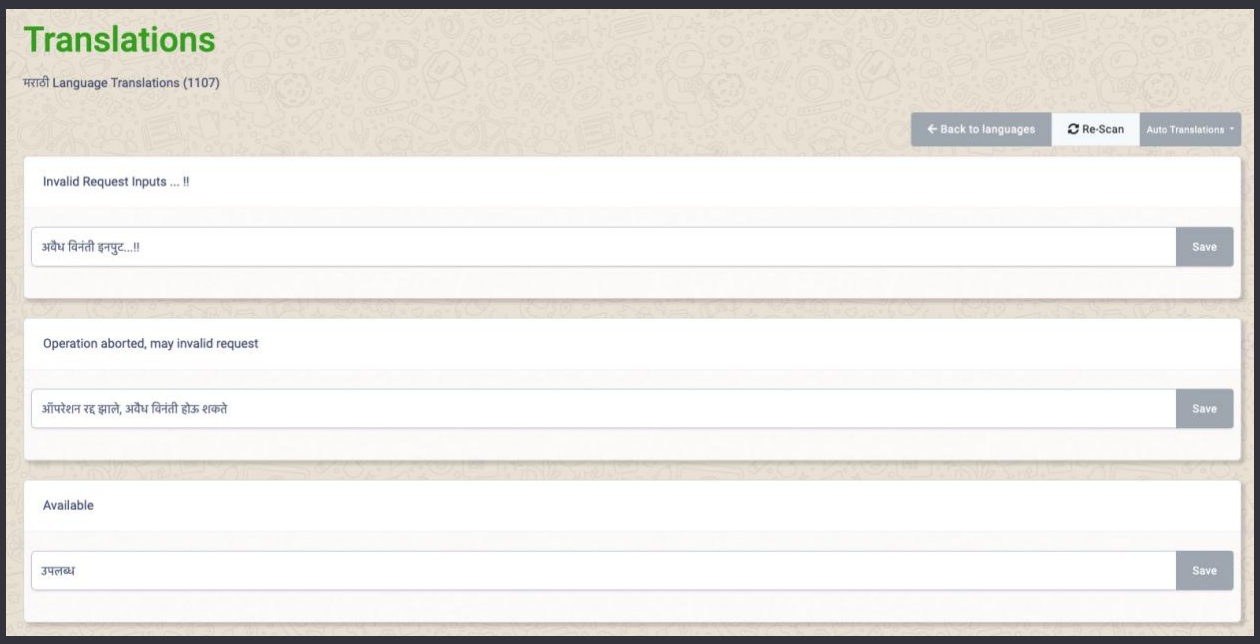
Using this section, you can manage your languages & its translations as per each language. You can add, edit & delete languages from here.



Add New Translation Language

- To add new language, you must add all required information related to that language and save that language.
    - **Language Name –** From here you can add new translation language.
    - **Language Code –** Using this you can add language code for the translation language.
    - **Auto Translate using Microsoft –** If you check this checkbox while adding new language then then all strings of the system are gets translated while creating the new language. You don't need to translate it separately.
    - **Is RTL –** Using this checkbox you decide that whether this language is RLT or not.
    - **Save –** By adding all information to add new translation language and click on save this Save button new language will be added.

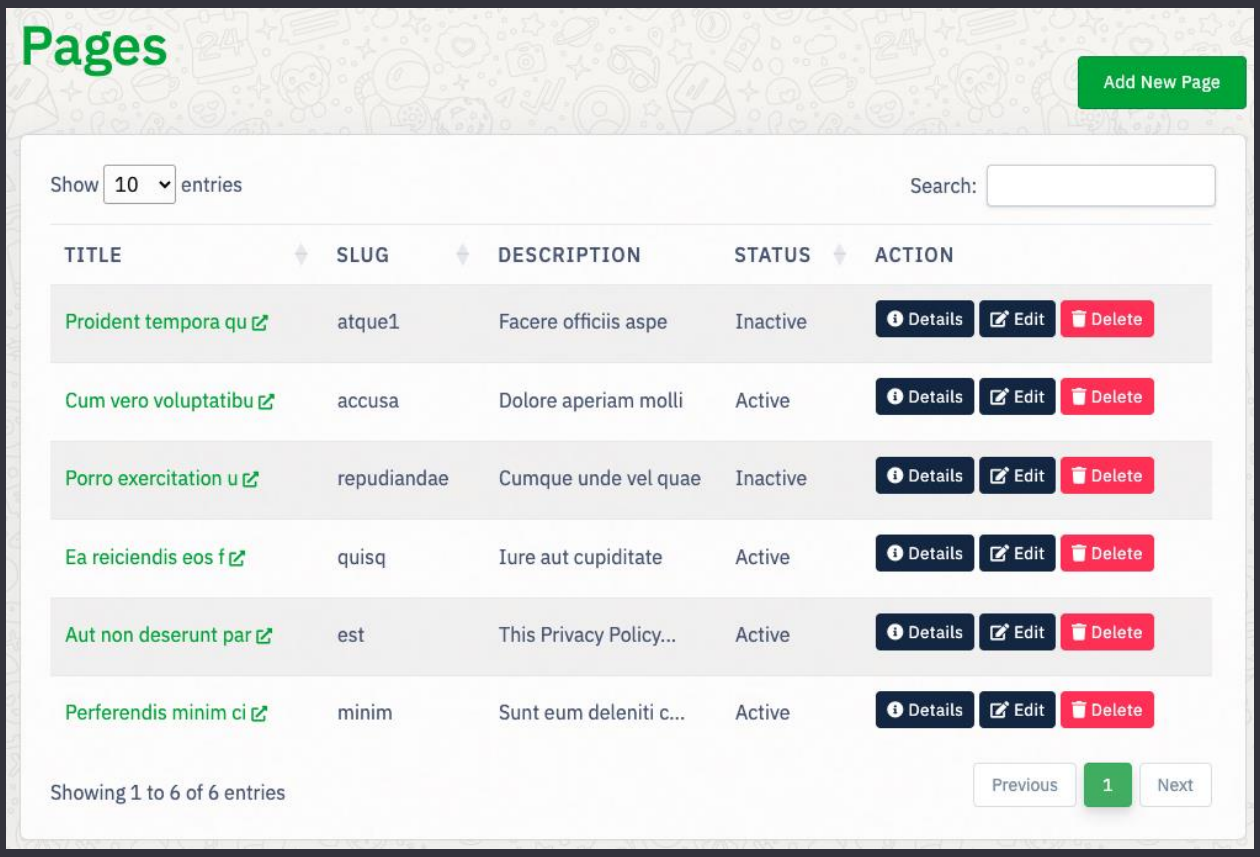
- By click on the language name you can manage the particular language translation using Auto translations or Microsoft Translator.



- **Re-Scan –** Using this you can get more added strings for translation.
- **Auto Translations** – It contains two options to auto translate the any language one is Microsoft Translator & another is Auto translations (Google Spreadsheet)
    - **Microsoft Translator -** Using this you can auto translate all strings at a time using Microsoft Translator.
    - **Auto translations (Google Spreadsheet) –** Using this you can auto translate all strings using Google Spreadsheet just by exporting & importing the sheet. When you click on Auto translations (Google Spreadsheet) then you will get the all information regarding how to create it.
- **Save –** You can use Save button to save the auto translated single string.

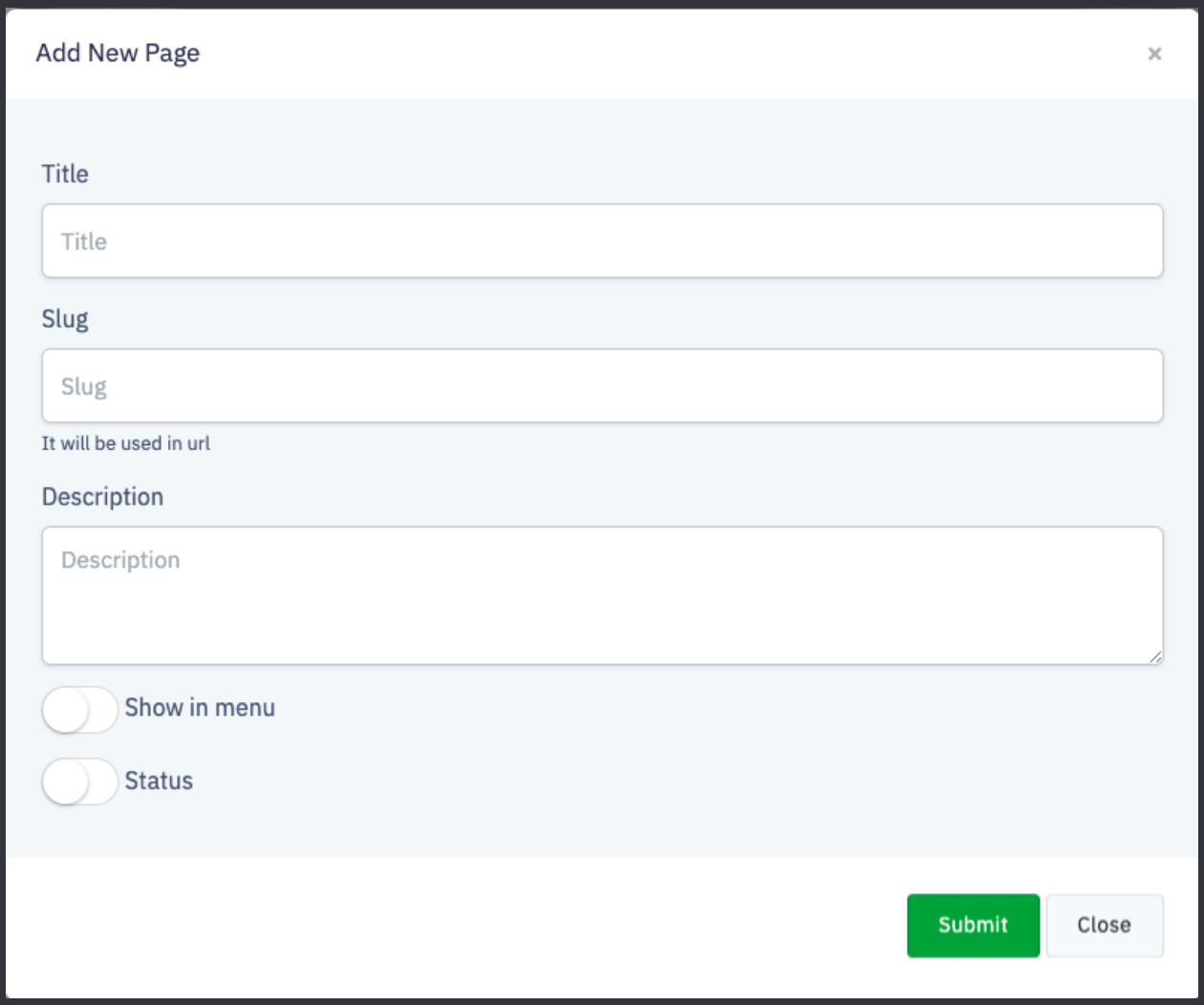
Pages

Using this you will be able to add pages for the site as superadmin. You can view all added pages right from here.



Add New Page

- To add page, click on the Add New Page button.



- **Title –** You can add title of page from here.
- **Slug** – Using this you can add slug for the page. It will be used in url.
- **Description** - From here you can add description for your page.
- **Show in Menu** – By enabling this switchery you can show the link for this page in top menu.
- **Status** - By enabling this switchery of status you can able show this page publicly.
- **Submit -** On click on **Submit** button your page will be added.

- **Edit** – By click on edit button for particular page form for edit page will opens for you, from where you can edit the information of that particular page.
- **Delete –** Using this you can delete any page which is available in the pages list.

Thank You

This information would help you to customize understand application better

Once again thank you so much for purchasing this product. I would be glad to help you if you have any questions relating to this product. No guarantees, but I will do my best to assist.

We are small team of Mobile and Web Designer & Developers, here are some of the Great tools and technologies we use day2day for the development: HTML5, CSS3, jQuery, PHP, Laravel, Flutter etc.

We also build **iOS & Android Application.**

If you need any Customization Work / Support on this Product or having any project for us. Please feel free to email us at contact@livelyworks.net

Thank You & Good Luck

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